



## General information

Please read these notes in conjunction with our Booking Conditions and with price panels. Information contained in this brochure may alter after publication so please check with us for any changes prior to booking.

## About GIC The Villa Collection's Bonding and Your Financial Security

GIC The Villa Collection is a fully bonded operator. We are licensed by the Civil Aviation Authority (ATOL 808) for all air based holidays in this brochure. All non air travel arrangements (e.g. accommodation or ground arrangements only) are protected by ABTA, a Department of Business, Innovation and Skills (BIS)

In the unlikely event of our insolvency, these organisations will ensure that you are not stranded abroad and will arrange to refund any money you have paid us for an advance booking.

For further information on how the CAA deals with air based bookings and to check our ATOL number, visit the CAA website at www.atol.org.uk.

One call to us will save you considerable time and effort, and probably cost no more, in the end, than trying to arrange it all by yourself. Most important of all, it is financially more secure: we are fully ATOL-bonded so your money is 100% protected, and by law we take full responsibility for our arrangements, which is not necessarily the case with 'internet only' operations who act only as 'agents'. We firmly believe that, taken together, these benefits will allow you to make the most of your designer holiday with complete peace of mind.

## About your holiday

We have been established for 50 years, and our aim has always been to offer our customers maximum flexibility and to provide precisely the holiday you seek. We can rightly claim to have been ahead of our time now that the unpackaged holiday - always our speciality - is so much in fashion. For us, however, unpackaging does not mean penny-pinching by cutting corners. Our customers - 70% of whom give us their business repeatedly or who have been recommended to contact us by their friends - tell us that they like the way we organise their holidays, and we plan to continue to offer precisely what our regular customers enjoy: the best all-round service possible. Should you have a problem with any part of our arrangements, our team or (in case of emergency) 24-hour duty manager will do their utmost to assist. If our suppliers are at fault in anyway, you can look to us in our London offices for a solution we will not pass the buck.

#### A few facts of life

Greece and Cyprus offer an escape from our everyday life at home. Generally the locals are hospitable and understanding of our lifestyles but it is important that visitors understand and accept the local way of life, which can be very different to ours. Buses run early in the morning, shops and offices close in the afternoon, and restaurants, bars and clubs can be noisier, open-air and open later than their British equivalents. Plumbing is rarely perfect, hot water not always available and water itself in short supply. Roads are largely unlit, often have no pavement and are sometimes unmade.

Many areas are growing resorts and building may be going on in the vicinity of your accommodation. There is sometimes a need therefore, when visiting a foreign country, to take the rough with the smooth.

If you are staying in the same village as a local fisherman you may hear his exhaustless moped or braying donkey pass your house at dusk. If you are staying close to a family whose teenage children are allowed to patronise late night music bars, you may hear them returning early morning. A dog barking or a cockerel crowing can disturb as much as passing traffic. In August some of the village music bars obtain a license to remain open until the early hours. We have chosen our villas for their degree of seclusion and privacy but if you are concerned about possible disturbances please ask our advice on the most suitable properties.

Many of our villas have a rural location and it is possible therefore that there is a presence of wildlife such as ants, wasps. lizards, fieldmice or rodents. If a presence is discovered our Representatives will endeavour to eliminate the problem. Some of our villas have mosquito screens on windows and this will be mentioned in the accommodation section of the villa description.

Building work in the vicinity of your chosen villa may start without warning. If we have been made aware of such a situation we will contact you prior to your departure in the hope of being able to offer alternative accommodation. If such a disturbance occurs during your holiday, without warning, we will try to arrange alternative accommodation but this may not be possible, especially in peak season.

During the summer months local authorities on some islands might restrict mains supply of water to certain hours of the day. Most of our properties have a back-up supply but water pressure may be affected.

#### Airport hotels & car parking

Please refer to 'Travel Extras' on our website or call Isleworth Travel 020 8847 3041 for details of hotels and car parking at each UK airport.

#### Airport representation

We have our own representatives who are on airport duty for all our regular charter flights (shown on page 3) from Gatwick, Stansted, Manchester, Birmingham and Bristol, Our representatives will be at or near the check-in desk(s) for your flight from 2 hours prior to departure and can be contacted in the case of any difficulties.

## Amendment and administration charges

If we are advised more than 8 weeks before departure, £35 will be charged for each amendment or name change to a confirmed booking to cover administration costs. In the case of a minor amendment (e.g. cancellation of a pre-booked car) this charge is per booking; in the case of a major amendment (e.g. change of holiday dates to earlier or later in the same season, change of accommodation or resort) this charge is per person. A reduced administration fee of £10 will be charged in cases of altering passenger first name or title, or changing the dates, delivery or

category of a booked hire car or service, unless tickets have been issued (normally c. 2 weeks before departure) in which event the charge will be £35. Within 8 weeks of departure we reserve the right to treat a major alteration as a cancellation of the original holiday (attracting cancellation charges) and regard it as a new holiday booking.

#### Babies

For babies under 2 there is a set charge of £50 which includes provision of a cot (on request) together with linen and blanket. For those clients hiring cars, child seats are available for a small daily charge payable locally - please request at the time of booking. Please note that a baby does not qualify for a seat on the aeroplane, or when determining the size of inclusive car.

### Baggage allowance

On our regular charter flights (see table) there is an allowance of 20 kgs per passenger for hold baggage and one piece of cabin baggage weighing no more than 5kgs. Depending on the airline, children under 2 may receive a baggage allowance of 10kgs, of which we will advise at the time of booking. For flights not listed, please enquire at the time of booking. Charges are likely to be levied for any excess weight presented at check-in.

New check-in regulations stipulate that each individual suitcase/bag must weigh no more than 32 kilos so if passengers are sharing the total weight allowance please bear this in mind. The airline's check-in staff reserve the right to refuse check-in of any suitcases/bags over this limit.

#### Bring with you

Please bring with you beach towels and if you are staying in a villa outside the village, a torch and perhaps a pair of trainers for country walks.

### Cancellations

Should you wish to cancel your holiday please call to tell us as soon as you can. Cancellation is only effective when we receive notice in writing by recorded or registered mail or by email (It is your responsibility to call to ensure we have received it.) For further details and cancellation charges see section 7 of our Booking Conditions.

#### Child reductions

Children over two years are allotted their own aircraft seat. For children under the age of 12 years, on the date of return travel to the UK, we offer the following child reductions: In recognition of our 50th anniversary year we are offering a free

flight for the first 50 children to book (one place per family), for travel between 15 July and 25 August 2019 only. Once these places have been claimed, we offer £100 off a 2 week holiday and £50 off 1 week holidays for the first child in a party, and £50 off 2 week holidays and £25 off 1 week holidays for the second child. Reductions apply to children sharing with two full fare paying guests. Child discounts do not apply to late availability offers, cannot be combined with any other special offers and only apply to bookings using our own GIC chartered flights.





#### Currency

Cash may be exchanged in the main centres of each island however it is becoming increasingly difficult to exchange travellers cheques. There are ATM cash machines on most islands. Nearly all shops, cafes, tavernas and restaurants are now obliged to accept card payments. However, it is not advisable to rely 100% on cards in case of network or technical problems so we advise always best to carry some Euros in cash.

#### Doctors

There are doctors and chemists on all the islands (except Antipaxos). Although we require all our clients to be covered by adequate travel insurance, it is advised that you obtain the EHIC form, which entitles you to urgent medical treatment in state hospitals of the EU under reciprocal agreement between member states. For full details please refer to www.ehic.org.uk

#### External websites

GIC The Villa Collection has no control over the content of external websites, even if mentioned in this brochure, and can accept no liability for any statements, descriptions or photographs seen on any other website other than www.gicthevillacollection.com.

#### **Facilities**

In the low season (generally April, May and mid September onwards) not all advertised facilities may be available, particularly open-air facilities, pool bars/snack bars, open-air restaurants, watersports or a full excursion programme. If you feel a particular facility is vital to the holiday, please ask us to check if it will be available when you wish to travel.

At the beginning and end of the season (normally May and mid-September onwards) the smaller islands, villages and resort areas can be very quiet with only one or two tavernas open. Minimarkets may also be closed in these off season periods, depending on demand. If you would like more choice we would recommend you rent a car or book into a larger resort area at this time of year.

The provision of telephone lines, broadband Internet connections and WiFi do not form part of your contract. These facilities rely on local networks and therefore service levels cannot be guaranteed. No compensation is payable if the service is not working and is awaiting repair.

Other facilities, fixtures and fittings including but not limited to, dishwasher, washing machine, swimming pool, lighting and air conditioning units may require servicing or repair. We cannot be held responsible for loss of use while repair is being undertaken.

#### **FCO Travel Advice**

We've partnered with the Foreign and Commonwealth Office Travel Aware campaign to help provide top tips and advice for planning for your trip abroad. It's important to do some research before you travel to learn about any necessary visas and vaccinations required for entry to your destination, understand any unusual laws and customs and to be aware of the latest travel advice for the region. Please visit https://travelaware.campaign.gov.uk for more information on what to prepare for your trip overseas. You can also sign up for email alerts and follow @FCOtravel on Twitter for alerts whilst you are away. GIC follows FCO advice - should it advise against non-essential travel to any of our destinations during a

#### Flight Information

We hope the timings detailed below and on your subsequent holiday confirmation invoice will remain unchanged, however they are subject to change especially at the beginning and end of season. Up to date timings and departure airports will be provided at the time of booking and detailed online. If booking onward connections, please ensure that you book flexible tickets that allow changes to be made should the times of your international flights change. Flight time changes of less than 12 hours are not considered as a major change.

Dates outside periods shown in the table are available on request.

Airport check-in time is 2 hours before departure.

Route	Day	Supp	Period of Operation	Dep.Uk	Arr Greece	Dep Greece	Arr Uk
FROM BIRMINGHAM							
Kalamata	Sunday	£59	19 May - 06 Oct	07:20	13:15	14:15	16:10
Kefalonia	Saturday	£45	18 May - 28 Sept	11:20	16:30	17:15	18:35
Preveza	Sunday	£49	19 May - 06 Oct	08:10	13:30	14:05	15:45
FROM BRISTOL							
Corfu	Monday	£45	06 May - 14 Oct	07:00	12:15	13:15	14:40
Preveza	Sunday	£49	19 May - 29 Sept	13:35	18:45	19:45	21:00
FROM LONDON GATWICK							
Crete - Chania	Tuesday	n/a	07 May - 28 Oct	06:10	12:05	13:25	15:40
Corfu	Monday	n/a	06 May - 29 Oct	09:10	14:15	15:40	16:40
Kalamata	Sunday	n/a	05 May - 06 Oct	08:50	14:35	15:35	17:20
Kefalonia	Saturday	n/a	04 May - 26 Oct	10:50	15:50	16:50	17:50
Preveza	Sunday	n/a	05 May - 27 Oct	08:05	13:00	14:10	15:25
Samos (Inbound via Lemnos)	Thursday	n/a	23 May - 03 Oct	09:00	14:25	15:00	18:20
Skiathos (Inbound via Volos)	Friday	n/a	24 May - 04 Oct	09:45	15:00	16:00	20:00
FROM LONDON STANSTED							
Crete - Chania	Tuesday	n/a	28 May - 22 Oct	06:00	12:05	12:50	15:00
Corfu	Monday	n/a	20 May - 14 Oct	06:20	11:35	12:35	13:45
FROM MANCHESTER							
Corfu	Monday	£45	06 May - 29 Oct	05:00	10:30	11:30	13:05
Crete - Chania	Tuesday	RQ	07 May - 28 Oct	Tu	i Airways and Ryar	nair flights on requ	est.
Kalamata	Sunday	£59	05 May - 06 Oct	06:00	12:00	13:00	15:10
Kefalonia	Saturday	£45	04 May - 26 Oct	07:25	13:10	14:10	16:00
Preveza	Sunday	£49	05 May - 27 Oct	14:00	19:35	20:35	22:10
Skiathos (inbound via Kavala)	Friday	£45	03 May - 04 Oct	09:00	14:45	15:45	19:05

In addition to the regular flights above, we may be able to offer other regional departures and holidays of a non-standard duration i.e. not 7 or 14 nights. We can also offer a variety of tailor-made itineraries and city break/villa combinations - please speak to our knowledgeable villa specialists on 020 8232 9780 for further information.

Most airlines no longer include in flight meals. Where meals are not provided, a buy on board service is available and some airlines offer a pre-purchase option. Full details will be listed on your booking confirmation.

Cyprus - Flights to Cyprus are available from most UK airports. Please enquire at the time of booking for up to date timings and departure airports.





period in which you are booked to travel imminently you may change or cancel your holiday with no penalty.

#### Flight delays and missed connections

When possible, in the event of a significant delay (3 hours plus) on a regular GIC flight, we will endeavour to provide refreshments, meals and overnight accommodation as and when appropriate. Additionally our Travel Insurance does give compensation for longer delays (6 hours plus) – see page 16. Should a flight delay mean a missed ferry or domestic flight connection in Greece we will arrange overnight accommodation, usually in a BB hotel (please note the category of this hotel may not match that of the villa you have booked). We will transfer you the next day to the port/airport for your new connecting ferry/flight and rearrange transfers accordingly on all islands. We regret that no refund is possible for unused accommodation.

#### Flight extras

We send out, with travel documents, details of "Airline Special Requests" and airline contact details for such requests as reserved seats together and/or emergency exit seats. Details of these prebookable extras and more (such as access to airport lounges) can also be seen in the 'Travel Extras section' on our website.

## Guests with reduced mobility and those with special needs

Special assistance is available to passengers who may need help to travel such as the elderly, those people with a physical disability, such as wheelchair users, and those who have difficulty with social interaction and communication, such as those with autism or dementia.

Help is available from the moment you arrive at an airport and can cover:

- Your journey through your departure airport
- . Boarding the aircraft and during the flight
- · Disembarking the aircraft
- · Travelling through your destination airport.

Overseas, unfortunately, not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments.

Passengers requiring special assistance through the airports should aim to give us at least 72 hours' notice of the help they required so that we can pass this to the relevant airline.

## Internet and Wi-Fi

If a villa has Wi-Fi or broadband internet access this will be mentioned in each villa description. Please note, connections are sufficient for checking email and light web browsing. Bandwidth restrictions or extra charges may apply if the connections are used for downloading large files or streaming video content. Wi-Fi is available in most main villages and many local cafes also advertise free connections. Please note that we cannot guarantee Wi-Fi availability as this is dependent on local ISPs, technical issues etc. and this facility does not form part of our contract with you.

Where WiFi is listed as MiFi, the service is provided by a Mobile WiFi device. The service is reliant on the mobile telephone network and data download limits apply. As such, it is only intended to be used for checking of emails and light web browsing and not for the streaming of films or downloading large files. 4GB is included

for each booking – you may top this up with an extra local of charge of c€10 for another 4GB.

#### Maid service

A maid will clean your house or villa, make beds and wash up twice weekly on all the islands.

For all our properties, bed linen and bath towels are changed twice weekly.

### Mobile telephones

Greece has generally good network coverage and in most of our resort areas you should be able to get a signal if you are using a roaming facility. It is worth noting that when calling a Greek number it is better to dial the country code (+30) as well as the local number, even from within Greece.

#### Our overseas representatives

We pride ourselves on having some of the best overseas representatives, many of whom have lived and worked in Greece and Cyprus for many years. In some areas they may be shared with our sister company Sunvil. Our reps can help solve problems, provide information, arrange car hire and book excursions. Their aim is to help you get the most from your holiday, not to organise you in any way. In areas/islands where we have smaller numbers, we use the services of local agents. Wherever you are our agent or representative can always be contacted by telephone.

It is essential that any difficulties you experience are reported to our representative or nearest local agent at the time of occurrence so that we are given the opportunity to resolve things locally.

#### Passports and visas

British visitors to Greece need a full ten year British Passport, valid for at least 3 months from your date of return. Visas are not required for British subjects.

Depending on the final agreement between the UK and EU, once the UK leaves the EU it may be a requirement for passports to be valid for at least 6 months from your date of return. We will advise should there be any changes to passport or Visa requirements as soon as we are made aware.

If you do not hold a British passport it is your responsibility to check and fulfil the passport, visa and immigration requirements applicable to your holiday. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities.

#### Photographs

The photographs in this brochure have been taken to show a property or location to its best advantage. Some are taken offpeak so in high season the beaches may be busier than shown.

Since the publication of these photographs, some changes may occur prior to your arrival: the property owner may have changed a certain piece of furniture or décor; local circumstances may occasion a change to a view.

### Pregnancy

If you are more than 28 weeks pregnant on the date of return travel most airlines require a medical certificate of fitness to fly. If you are more than 32 weeks pregnant you will not normally be allowed to travel.

## Safety standards and regulations

The safety standards and regulations in operation overseas are those of the country in question and may not reach the same levels as those we enjoy in the UK. The monitoring, enforcement and compliance with these local regulations is a matter for the authorities of that country and the foreign supplier of the services concerned. The general standard of safety is lower than in the UK. Liability insurance requirements vary considerably from country to country, as does the responsibility placed on an organisation by local law. Please therefore take all precautions to protect yourself and your family whilst on holiday. In particular, you should familiarise yourself with fire escape routes and always be aware of hidden dangers involving swimming pools and balconies especially if travelling with children. Should you notice anything which causes concern, please point it out to our representative.

#### Satellite Television

Where it is stated that satellite television is available please do not expect Sky. Greek satellite TV normally includes some English-speaking channels (usually CNN, Eurosport, and sometimes BBC World and a film channel) Normal terrestrial Greek television often shows English language films (in English) and covers major sporting events such as the World Cup.

## Second holiday reduction

If you should decide to book two holidays with us in 2019 we will offer you a 10% reduction, calculated on the cheaper of the two stays. The reduction will be deducted from your second holiday invoice and only applies to those guests travelling twice. If your second holiday has already been discounted, the reduction is reduced to 5%.

#### Special requests

Unless a supplement is charged, special requests cannot be guaranteed. Special requests should be mentioned at the time of booking and noted on the (confirmation) invoice

## Transfers and luggage

Approximate transfer durations are given above the price panel for each area. These do not include any waiting time for other arriving passengers, ferry/hydrofoil departures, accommodation drop-offs etc. Taxis are licensed for 4 passengers, so taxi transfers are likely to be shared. Parties may occasionally be split, unless a supplement is paid. A private taxi transfer can be booked on request - please ask for a quote. Taxis do not have child seats. We reserve the right to substitute alternative forms of transportation to those mentioned (e.g. ferry for hydrofoil) should local circumstances dictate this. Porterage is not generally provided as the distances are not great. For some transfers involving sea crossings you may have to carry your baggage on and off the boat yourself so bear this in mind when packing! It is your responsibility to ensure that your luggage is safely on the coach/ferry/taxi before it leaves. We cannot guarantee to transport large or bulky items eg. surfboards, bicycles etc., for which you may need to rent a car with roof rack or a private taxi transfer. In some areas luggage storage may be available, but this is at your own risk.

For villas with car hire included, clients should note that luggage space is limited. Excess luggage may have to be transported by taxi, the cost of which would be payable by the client locally unless prebooked in advance. If this is a concern, we recommend upgrading to a larger car.







#### Travel documents

All travel documents, including flight tickets, full itinerary, check-in times, contact addresses and telephone numbers of our Representatives, will be sent to clients 10 to 14 days prior to departure date. Those clients who have booked within a few days of departure are able to pick up their travel documents from our Airport representatives or alternatively have these emailed directly

General information concerning passport, visa and health requirements applicable to British Citizens is set out in the brochure or on our website. Such requirements, however, are subject to change and you are responsible for checking current requirements before departure. It is your responsibility to ensure that you comply with all applicable requirements and take with you all documents required for your holiday, including re-entry into the UK. We will not be liable for any failure by you to discharge these responsibilities and you will have to reimburse us for any costs we incur as a result of such failure on the part of yourself.

#### Villa information

In each of our villas, houses and apartments you will find on arrival a folder giving helpful information about the property and local information about doctors, chemists, tavernas, shops, buses, activities, beaches, churches, banking hours, etc.

#### Villa only

Most properties are available on an "villa only" basis - please ask for a price quote. Please note the price will not include car hire or transfers, unless specified on the Confirmation Invoice.

#### Voltage

Voltage is 220 volts a.c. Please bring a 2-pin continental adaptor.

#### Weather

As we have seen across the globe, weather patterns are now not consistent. The Greek islands can be very exposed to weather fronts. We inspect our properties carefully to ensure that they are aware of a possible storm we may decide to transfer our clients from an outlying island to the airport island a day or two before their flight departure day in order to ensure their safe departure. If this is necessary we will provide our clients with accommodation of the highest possible standard. Bad weather conditions may result in smaller island ferries (eg Paxos to Antipaxos) not running and even tavernas not opening.

#### Welcome pack and hamper

We provide a Welcome Pack for your arrival. This will include such items as bread, butter, tea, coffee, water, wine etc. (varies according to area). We now provide Welcome Packs in your second centre if you are on a twin centre holiday.

In addition, if you wish, we can place a Club Hamper in your villa before your arrival. The package is sufficient for up to 4 people and typically includes: bread, butter, honey, eggs, nuts, fruit, biscuits, yoghurt, orange juice, a pack of tea, a tin of coffee, sugar, milk, cheese, ham, salad vegetables, salt and pepper, local olive oil, a bottle of wine, tonic water and soft drinks, washing-up liquid and matches. The price is £70 per package including delivery and the cost will be added to your invoice. Should you have specific shopping requirements, please speak to the team at the time of booking.

# Responsible Tourism

Tourism has the enormous potential to benefit local communities, their economies and their environment. However, we must not forget that the travel industry can also have a negative impact on its destinations if not properly managed. At GIC The Villa Collection we are passionate about the areas in which we specialise and the local people with whom we work. We therefore feel that it is our responsibility to help minimise any adverse effects. A company that arranges holidays using aircraft and promotes car hire in resort can never hope to call itself 'green' or 'eco-friendly'. However, for many years we have striven to behave as responsibly as possible - long before 'green credentials' became fashionable. Responsible Tourism is, without doubt, the current buzz word for the industry but, what does it mean? In general terms, Responsible Tourism aims 'to create better places

for people to live in, and better places for people to visit'. For us, at GIC, this means building close relationships with our destinations and working alongside our local agents and the host communities to develop a sustainable and culturally sensitive tourism industry that aims to bring long-term social, economic and environmental benefits.

We use local suppliers and local representatives wherever possible, and we encourage our suppliers, through many initiatives, to protect and treasure their local environment. We don't always win, but we try. In addition, we believe that it is our responsibility to learn about and respect the customs and culture of the destinations that we visit. In turn we aim to educate our clients and encourage them to participate and experience local life, thus providing a more enjoyable experience for the visitor.



FOR THOSE YET TO COME

The Travel Foundation is a UK charity that cares for the places we love to

Their work aims to protect the natural environment, traditions and culture - the things that make your visit special - in destinations throughout the world. Most importantly, their work can help ensure that there are great places for us, and future generations, to visit, Current projects are based in: Cape Verde, Mexico, Turkey, South Africa, Saint Lucia and Jamaica

GIC The Villa Collection along with many other travel companies, is supporting the work of The Travel Foundation by donating £1 for every person booked to the charity and providing help in kind in the way of complimentary flights, accommodation and other services in order to help the workings of the charity. The UK is taking the lead in changing the way the world travels. For more information, please take a look at The Travel Foundation's website at www.thetravelfoundation.org.uk.



## ecialist Quality charter

AITO is the Association for independent and specialist holiday companies. Our member companies, usually owner-managed, strive to create overseas holidays with high levels of professionalism and a shared concern for quality and personal service. The Association encourages the highest standards in all aspects of tour operating.

#### **Exclusive Membership**

AITO sets criteria regarding ownership, finance and quality which must be satisfied before new companies are admitted to membership. All members are required to adhere to a Code of Business Practice which encourages high operational standards and conduct.

#### Financial Security

AITO members are required to protect money paid by customers to the member for any holiday sold under the AITO logo and to comply with UK Government Regulations in this respect. Members submit details of their bonding and guarantee arrangements to the Association on a regular basis.

#### Accurate Brochures and Websites

All members do their utmost to ensure that all their brochures and other publications, print or electronic, clearly and accurately describe the holidays and services offered.

## **Professional Service and Continual**

All members are committed to high

standards of service and believe in regular and thorough training of employees. Members continually seek to review and improve their holidays. They listen to their customers and always welcome suggestions for improving standards.

### **Monitoring Standards**

AITO endeavours to monitor quality standards regularly. All customers should receive a post-holiday questionnaire the results of which are scrutinised by the Association

#### Sustainable Tourism

As members, we acknowledge the importance of AITO's Sustainable Tourism ethos, which recognise the social, economic and environmental responsibilities of tour

#### **Customer Relations**

All members endeavour to deal swiftly and fairly with any issues their customers may raise. In the unlikely event that a dispute between an AITO member and a customer cannot be settled amicably, AITO's low-cost Independent Dispute Settlement Service may be called upon by either side to bring the matter to a speedy and acceptable conclusion.

GIC The Villa Collection is a member of the Association of Independent Tour Operators. To contact the Association visit www.aito.com or call 020 8744 9280.





## Car hire

Our pre-booked rates include Collision Damage Waiver, unlimited mileage and all local taxes. Unless otherwise specified delivery is free. Some areas experience a shortage of hire cars in high season so we would especially recommend pre-booking during this period.

All our villas and houses, with car hire included in the holiday cost, have car/s with air-conditioning. On most islands, for parties of 2 people we provide one Group A car. For parties of 3 people we provide one Group B car; for 4 or 5 people: one Group C car; for 6 people: one Group B plus one Group C car; for 7 people: one Group B car plus one Group C car; for 8 people: two Group C cars. Please note that we have not taken infants into account when allocating a particular car Group for a party size so to accommodate a baby/child seat, an upgrade to a larger car may be necessary.

For large parties not wanting to have two hire cars, please contact us for the supplement charge for a People Carrier/minibus, subject to availability.

Non-EU citizens will require an international driving licence. Depending on the final agreement between the UK and EU, once the UK leaves the EU this may also be a requirement for UK nationals. Details can be obtained from by visiting

https://www.postoffice.co.uk/international-driving-permit. All drivers should be entered individually on the contract to be completed when picking up the car – you will need passport, driving licence, GIC The Villa Collection voucher and a credit card

#### General Car Hire Conditions

The following conditions commonly apply to most car rental companies in Greece, but may vary slightly from island to island and are for guidance only.

- A small charge to cover extra insurance (around 4 euros per day) is usually made for additional drivers and payable locally. In most areas only one additional driver is allowed.
- Drivers should be at least 23 years of age (21 on some islands, please ask us) for Groups A, B and C, 25 years of age for other Groups, and have held a full UK or EU driving licence for 12 months. On some islands an extra insurance payment may be required for older drivers (70+). Non-EU citizens will require an international driving licence. All drivers should be entered individually on the contract to be

completed when picking up the car – you will need passport, driving licence, GIC – The Villa Collection voucher and a credit card.

- Automatic cars are on request.
- Unless otherwise stated in the relevant car hire panel, Collision Damage Waiver Insurance has an excess payable typically the first 300 600 Euros of any damage for Groups A, B & C. The excess can vary and is more for higher category cars and jeeps. We advise you check the excess levels which will apply to you with the car hire company locally. Some companies offer an additional insurance (super-CDW or FDW Full Damage Waiver) payable locally to cover this excess please enquire on delivery of the car. It may be better value to pre-purchase this see www.insurance4carhire.com. Personal Accident Insurance (PAI) will be offered locally but is not necessary if you have GIC The Villa Collection's travel insurance or similar.
- Damage to the tyres, engine or underside of the car is not normally covered by insurance in Greece, although on some islands you can insure locally for this. A credit card imprint (or cash deposit of c. 500 Euros) will be required on delivery of the car, returnable at the end of the hire period if the car is delivered back with no damage to the above. This imprint or deposit also covers any petrol and refuelling charges, traffic or parking fines and CDW excess charge.
- Child seats and roof racks are available on request at a charge of around 4 euros per day payable locally and should be requested at the time of booking your holiday. It may be necessary to fit the child seat yourself. Please note that roof racks are on request only and not available on all islands, and that child seats are generally available for infants and small children only. The law in Greece does not make them compulsory for older children, and they may not be of BSS specification.
- The contract you sign on delivery of the car is between you and the car hire company. You should therefore read this and inspect the car and tyres before driving. The companies we use are all reputable firms who have been operating for many years.
- Refunds for unused car hire, including cars returned early, are at the discretion of the car hire company and should be agreed with them before returning to the UK.

#### Corfu

Group	Typical Car	A/C	Seats	Low season	16/07-15/09
Α	Citroen C1 1.0	<b>√</b>	4	£189	£203
В	Hyundai i10 1.2	/	4	£203	£217
B1	Fiat Punto 1.3	/	4	£217	£266
C	Citroen C3 1.4	/	5	£266	£315
D	Seat Cordoba 1.6	/	5	£280	£336
F	Hyundai Accent Auto 1.4*	/	5	£315	£371
M	VW Caddy 1.6*	/	6 to 7	£322	£392
M1	VW Transporter 2.0*	✓	9	£483	£546

\*on request. CDW excess is €500. FDW is €10 per day (€60 for 7 nights & €100 for 14 nights). Extra insurance for wheels, windscreen and underside is €7 per day. Baby/booster seats are €3 per day and second driver is €3 per day. Minimum age to drive is £1 years and licence must have been held for 1 year. Drivers aged 75 years and over will be charged €15 (one-off charge) locally for additional insurance. Collection from the airport, Corfu port or Corfu Town is free during office hours (08:00 - 21:00); out of these hours it is £20; and delivery or collection to/from hotel or apartment is €15 each way.

#### Crete

Group	Typical Car	A/C	Seats	Low season	02/07-09/09
Α	Citroen C1 900cc-1.0	/	4	£203	£217
В	Fiat Panda 1.0-1.1	/	4	£217	£231
C	Citroen C3 1.2-1.4	/	5	£245	£273
D	Nissan Note 1.3-1.4	/	5	£322	£357
E	Hyundai Matrix 1.6	/	5	£434	£497
F	Suzuki Jimny Jeep open top 1.3		4	£392	£441
G	Fiat Doblo 1.6	/	6	£469	£539
G3	Citroen Jumpy Multispace 2.0	/	9	£637	£742
Н	Hyundai i20 Auto 1.3-1.4	✓	5	£434	£539

Delivery and collection is free to/from accommodation in our featured resorts except for Panormos or Sfakia (port for Loutro) which is €30 one way (e.g. pick-up resort, drop airport) and €45 return (pick-up and drop in resort). These fees also apply to higher category cars (Group D and above) booked for Paleochora (Groups A, B & C are free). Pick-up Chania Airport and drop-off Heraklion Airport (or vice versa) is €30 one way. Pick up and drop off at Heraklion airport for rental of 6 days or more is free of charge; for 5 days hire or less there is charge of €45 return. CDW excess is €300 for groups A-C, €400 for group D and €600 for groups E and higher. FDW is €7 per day, 2nd driver is free od charge and child seats are €15 per week. Sat Nav is €35 per week. Minimum age is 21 years for group A, B and C and 22 years for all other groups. Maximum age is 84 years. Licence must have been held for one year.

#### Ithaca

Group	Typical Car	A/C	Seats	Low season	29/06-30/08
A1	Fiat Panda	/	4	£217	£259
B1	Fiat Grande Punto	/	5	£266	£308
C	Fiat Panda Auto	/	4	£322	£322
E	Suzuki Jimny 4x4 soft top*		4	£357	£455
G	Fiat Doblo	/	7	£399	£469
Н	Smart Car*	✓	2	£294	£336

\* on request. CDW excess is €450 and FDW available at €8 per day. No charge for baby seats or second driver. Minimum age to drive is 23 and licence must have been held for two years. Maximum age is 75 and for drivers 70 years and over, a valid licence must have been renewed in the past 5 years and there is a surcharge of €5 per day.

#### Pre-booked rates for 7 days

#### Alonissos

/ (())	110000						
Group	Typical Car	A/C	Seats	01/05-06/06	07/06-04/07	05/07-25/07	26/07-29/08
				13/09-31/10	30/08-12/09		
A1	Chevrolet Spark 1.0	1	4	£161	£217	£273	£329
C	Fiat Panda 1.2	/	5	£175	£231	£287	£343
D	Jimny Jeep*		4	£266	£322	£378	£490
F	Fiat Doblo 7seater	/	7	£322	£388	£573	£721

<sup>\*</sup> on request. CDW excess is €400 and FDW is €10 per day. 2nd driver and child seats are free. Minimum age is 20 years and there is no upper age limit. Licence must have been held for 2 years. Free delivery and collection charges if minimum rental is 7 days and €10 each way for 6 days or less.





#### Kefalonia

Group	Typical Car	A/C	Seats	Low season	30/06-31/08
A	Daihatsu Cuore 1.0	1	4	£161	£179
В	Fiat Panda	/	4	£182	£206
C	Fiat Grande Punto 1.3	/	5	£210	£240
D	Hyundai i30 1.4	/	5	£308	£332
E	Suzuki Jimny 4x4 Convertible		4	£336	£360
E1	Daihatsu Terios 4x4 metal top	/	5	£392	£446
J	Hyundai Auto*	✓	5	£308	£336

\* on request. CDW excess is €490 for groups A and B, €590 for groups C and D and €790 for all other groups. In case of any accident €40 administration fee applies. Additional drivers can be added at €2 per day. Baby and booster seats are available at €4.50 per day. Delivery/ collection charges (each way) are as follows: Spartia €30; Lourdas €40; Ag Effinia, Sami & Katelios €50; Fiscardo and Assos €140. Minimum age is 23 for groups A-B and 25 for other groups. Maximum age is 75. Licence must have been held for 1 year. For clients under or over required age to drive, an additional insurance premium is payable of €4 per day. All charges are subject to local tax and a valid credit card is required for all rentals.

#### Lefkas & Meganissi

	ac a megarileer				
Group	Typical Car	A/C	Seats	Low season	30/06-31/08
A	Hyundai i10	/	4	£196	£217
В	Fiat Punto	/	4	£217	£231
C	Ford Fiesta	/	5	£245	£266
C1	Hyundai i20 Auto	/	5	£287	£322
C2	Scoda Citigo Auto		2	£287	£322
D	Seat Cordoba	✓	5	£273	£287
D2	Seat Toledo*	✓	5	£441	£497
J	Suzuki Jimny Hard Top *	✓	4	£336	£371
J2	Mitsubishi Pajero*	✓	5	£497	£560
L	Fiat Scudo Minibus*	✓	6 to 9	£497	£560

\*on request. Delivery to all accommodation is free to Lefkas and Parga. Sivota delivery and collection charge is €15 per way. Meganissi delivery and collection charges - to/from the port of Spilia or Vatrly is €16 per way (client to meet ferry); to/from Meganissi accommodation is €32 per way. CDW excess is €300 for groups A-C and €500 for groups C1-L. Exception from excess is €5 per day. Insurance for underside and wheels available at €5 a day. FDW (which includes underside and wheels insurance) is €10 per day. There is no charge for child seats and 2nd driver, if the interior of the car is excessively dirty on collection a €20 cleaning charge will apply. Minimum age is 21 and licence needs to have been held for 1 year. Maximum age is 77. Clients aged 78 and over are able to drive but would have third party insurance only so liable for cost of any damages.

#### Paxos

Group	Typical Car	A/C	Seats	Low season	08/07-08/09
B1	Hyundai Atos	✓	4	£273	£322
C1	Hyundai Accent	✓	5	£301	£350
E	Suzuki Jeep *		4	£329	£385
G	Fiat Doblo *	/	7	£518	£574
Н	Fiat 500 Cabriolet *	✓	4	£280	£336

\* on request. Minimum pre-booked period is 6 days. CDW excess is €700 for group B and €850 euros for other groups. FDW is €7 per day. Additional drivers and child seats are free od charge. Minimum age is 23 years. Clients aged over 75 require a top-up insurance of €5 euros per day. Licence must have been held for 1 year.

#### Cyprus

For details of alternative cars available in Cyprus please enquire at the time of booking.

#### Samos

Group	Typical Car	A/C	Seats	Low season	18/07-11/09
Α	Nissan Micra 1.0	1	4	£224	£248
В	Hyundai Getz 1.1	✓	5	£224	£248
C	Kia Rio / Hyundai Accent 1.4	/	4	£301	£325

CDW excess is €250 and FDW is €20 per day. Second driver and child seats are free of charge. Minimum age is 21 years and there is no upper age limit as long as driving licence is valid.

#### Skiathos

Group	Typical Car	A/C	Seats	Low season	28/06-29/08
A	Peugeot 107	/	5	£161	£212
В	Hyundai Getz	✓	5	£183	£228
C	Peugeot 207	/	5	£196	£238
D	Suzuki Splash Auto	/	5	£215	£278
E	Renault Capture Auto	/	4	£276	£360
J	Suzuki Jimny 4x4 open top		4	£224	£295
M	Opel Vivaro minibus *	/	9	£444	£535
P	Peugeot 5008*	/	7	£444	£529
S	Suzuki Grand Vitara 4x4*	✓	5	£503	£662

\* on request. CDW excess is €500 for groups A-D, €700 for groups E, J, P & M and €900 for group S. FDW is €9 per day. Additional drivers and child seats are €3 per day each. Minimum age is 21 years for groups A-D and 23 for groups E-S. Licence must have been held for at least 1 year. There is no upper age limit.

#### Skopelos

Group	Typical Car	A/C	Seats	Low season	05/07-05/09
Α	Hyundai Atos 1.0	✓	4	£210	£287
В	Renault Clio 1.2	✓	5	£238	£350
C	Suzuki Jimny Jeep		4	£329	£427
D	Hyundai Accent	✓	5	£329	£427
E	Hyunday Getz Auto*	/	4	£350	£448

\* on request. CDW excess for group A and B cars is €400 +VAT; C, D and E excess is €600 + VAT. FDW payable locally to waiver excess is €9 per day. Child and baby seats available at €3 per day. Additional driver is €2.50 per day. Minimum age to drive is 21 years for group A-B and 23 years for other groups. Licence must have been held for 2 years or more. There is no upper age limit.

#### South Peloponnese incl Kalamata Airport

Group	Typical Car	A/C	Seats	Low season	17/07-17/09
Α	Daewoo Matiz 1.0	√	4	£189	£203
В	Hyundai i10 1.1		4	£203	£217
C	Fiat Grande Punto 1.2		5	£217	£252
D	Hyundai Accent 1.4		5	£266	£308
E	Citroen C4 1.6*		5	£427	£483
F	Seat Ibiza Auto 1.2*		5	£315	£371
J	Suzuki Jimny open top 1.3 *		4	£322	£392
MD	Nissan Evalia 1.6*		7	£483	£637
M1D	Fiat Scudo 2.0*		9	£637	£798

\* on request. CDW excess is €500 for groups A-D and €800 for all other groups. FDW is €10 per day. Extra insurance WUG for wheels, underside and glasses is €7 per day. WUG and FDW combined are €100 for 1 week and €180 for 2 weeks. Additional driver is free of charge and baby/booster seats are €3 per day. Minimum age is 23 and licence must have been held for 1 year. Drivers over 75 years must pay an insurance top-up of €18.60 locally. Delivery and collection to Airport, Gialova, Methoni, Finikounda, Chrani, Kardamili and Stoupa is free except in the case of 'one way' rentals which have a local charge of €19.





## Boat hire

The rental of a small motorboat will add an extra dimension to your holiday. It will enable you to explore the local coastline and discover your own small coves and beaches (some may only be accessible from the sea). Take a picnic or simply moor up alongside a waterfront taverna for lunch. In some areas a boat can be more use than a car, sometimes quicker, and certainly more fun!

There are now quite a few boat hirers on most of the islands and it is therefore possible to hire a boat locally on a daily basis. However, boat availability on some islands is more restricted and we therefore recommend pre-booking. All necessary safety equipment is provided and no special licence or previous experience is necessary (a Power Boat licence will need to be shown if hiring a boat with more than 30HP) as instruction will be given.

On certain islands it is now possible to hire luxury speedboats with a driver. Available for day hire or evening excursions, they provide all the benefits of small boat hire without the hassles of navigation and mooring. These boats are often available, at an additional cost, for private interisland transfers, adding a touch of style to your holiday.

## General Boat Hire Conditions

These conditions may slightly vary from island to island but commonly apply throughout Greece.

- Boat hire is not recommended for those with infants under 2 years for safety reasons. For those with small children under 4 years of age please bring buoyancy aids as there may only be a limited supply of lifejackets for younger children.
- Boats are intended for exploration of the local coastline – you are not allowed to cross open sea.
- Boats are for daytime use only and, unless otherwise mentioned, have to be moored in their home port each evening.
- The maximum number of persons for which the boat is licensed must not be exceeded.

- Third party insurance is included but damage to the boat or engine is the hirer's responsibility – on some islands additional insurance can be taken out locally for this.
- If you do not use the boat for any reason (e.g. adverse weather) no refund can be given – however our supplier will always try to arrange alternative day(s) subject to boat availability.
- Pre-booked days have to be booked consecutively for the minimum number of days stated, however it is often possible to change these days locally subject to boat availability and adequate notice to the supplier
- Fuel is payable locally.
- Boats should be booked at the same time as your holiday a deposit of £30 is required.

#### Ithaca

Boats can be hired from Frikes, Vathy or Kioni. Rates are per day and the minimum hire is 3 days.

HP	Maximum	01/05-31/05 01/10-31/10	01/06-30/06 01/09-30/09	01/07-31/08
	passengers	01/10-31/10	01/05-30/05	
25	5	£49	£53	£56
30	5	£69	£72	£75
90*	6	£103	£114	£125

\*Speed boat licence required for the 90hp boat. Boats come with canopy (except 90hp) and coolbox.

#### Kefalonia

Rates are per day and the minimum hire is 3 days.

#### Fiscard

HP	Maximum	Low season	01/07-31/08
	passengers		
Deluxe 25	5	£57	£68
Deluxe 30	5	£80	£86

#### Lefkas

Rates are per day and there is no minimum hire. Boat hire is based in Nidri; delivery and collection to other east coast areas can be arranged at €20 each way.

НР	Maximum passengers	Low season	24/06-13/07 10/09-30/09	14/7-09/09
30 family	5	£50	£60	£70
30 family standard	7	£60	£70	£80
30 family standard p	lus 8	£70	£80	£90
30 family premier	8	£70	£90	£110
30 family deluxe	7/8	£80	£100	£120

Third party Insurance covers all boat; the propeller and underneath the boat is not covered on the insurance. Boats must be returned by 6pm. Petrol is paid on return, whatever is used, local prices charged. Life jackets, sun canopy and sea charts of the area are supplied with the boat and instruction will be given upon collection. Cool boxes are available upon request.

#### Meganissi Rates are per day

HP	Maximum passengers	01/05-31/05	01/06-30/06	01/07-31/07 01/09-30/09	01/08-31/08	01/10-31/10	
30	6	£85	£97	£103	£109	£91	

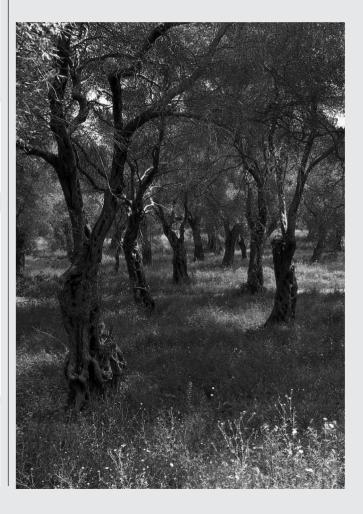
Boats come with large canopies cushions and steering wheel.

## Early booking offers

To thank our regular clients and to encourage early bookings, we have selected various properties to which we are offering some price reductions for 2019 bookings made before 31 December 2018. These offers apply to those properties which have the symbol A or B alongside the villa name on the Holiday Price pages in this booklet.

- A 5% reduction on the price of your villa holiday (excluding 7 night holidays departing 25 and 26 May 2019)
- B £50 saving on the price of your villa holiday

The following conditions apply: These reductions apply to the total holiday cost and are not per person. Offers apply to holidays using our regular charter flights only. Offers cannot be combined with any other discount including Free Child Places. We reserve the right to limit capacity per departure for these holidays and to amend or extend selected offers at our discretion.







The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown. Note: Not all our accommodation is suitable for quests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. **Not included:** Overnight Stay Tax of €0.50 villa per night payable locally.

## SAMOS

How we get you there Morning flights on Thursdays from Gatwick to Samos airport. Car hire is collected at the airport and the drive to Villa Luna takes 15 minutes. Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times. On the return journey our Gatwick flight has a refuelling stop in Lemnos.

<b>Departure Days:</b> Thursdays from Gatwick	Low Season (May-Early Jul & Mid Sep-Oct) From To				High Season (Mid Jul- Early Sep) From To					
Accommodation	Page		1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks
Luna Villa 🖪	No.	Occupied By 2	£ 1014	£ 1917	£ 1263	£ 2077	£ 1454	£ 2268	£ 1714	£ 2752
(Car hire included)		3	873 823	1478 1297	1040 948	1585 1377	1177 1058	1722 1488		2057 1752
		5	777	1158	877	1222	971	1317		1534
		6	771	1107	854	1160	938	1244	1053	1439

<sup>\*</sup> Full Fare Paying Guests

## SKOPFI OS

**How we get you there** Morning flights on Fridays from Gatwick and Manchester to Skiathos. Clients will then be taken to the port for the hydrofoil or ferry crossing to Skopelos (1 hour). Dependant on boat schedules, clients may have a wait in the pretty Skiathos Town, before heading off to Skopelos.

Please note: By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times. On the return journey our Manchester flight has a refueling stop on the island of Kavala and our Gatwick flight has a refuelling stop in Volos. This refueling stop adds approximately 1 hour to the flight time.

Departure Days:				Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul - Early Sep)			
Fridays from Gatwick and Manchester				ariy Jul om		ep-uct) o	(IV			;p) :0	
					_			_			
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks	
Dimitri, House of	28	2	1074	1420	1329	2098	1532	2338	1748	2748	
(Car hire included)		3	954	1196	1133	1657	1286	1847	1438	2128	
		4	910	1116	1051	1468	1166	1608	1286	1825	
Joanna, Villa 🖪	24	2	1126	1498	1509	2539	1756	2786	2080	3411	
		3	979	1230	1244	1933	1414	2103	1638	2528	
		4	906	1096	1111	1630	1243	1762	1417	2086	
		5	862	1015	1031	1448	1141	1557	1284	1821	
		6	832	961	978	1326	1072	1420	1196	1644	
		7	812	923	940	1240	1024	1323	1133	1518	
		8	796	894	912	1175	987	1250	1085	1424	
Juno Cottage 🖪	21	2	810	920	938	1232	1020	1314	1127	1506	
		3	769	844	863	1061	923	1122	1003	1258	
Lena, Villa 🔼	26	2	1126	1498	1509	2539	1756	2786	2080	3411	
		3	979	1230	1244	1933	1414	2103	1638	2528	
		4	906	1096	1111	1630	1243	1762	1417	2086	
		5	862	1015	1031	1448	1141	1557	1284	1821	
		6	832	961	978	1326	1072	1420	1196	1644	
		7	812	923	940	1240	1024	1323	1133	1518	
		8	796	894	912	1175	987	1250	1085	1424	
Pyrgos, Villa 🔼	30	2	1144	1558	1408	2260	1627	2529	1850	2953	
		3	991	1270	1176	1747	1328	1932	1485	2222	
		4	915	1126	1060	1490	1179	1634	1302	1857	
Thalassa Vista, 🖪	22	2	1082	1418	1430	2358	1654	2582	1948	3148	
Villa		3	950	1176	1191	1812	1346	1967	1550	2352	
(Jeep hire included)		4	884	1056	1072	1539	1192	1660	1351	1954	
		5	844	983	1000	1375	1100	1476	1232	1716	
		6	818	935	952	1266	1038	1353	1152	1557	
		7	799	900	918	1188	995	1265	1095	1443	

<sup>\*</sup> Full Fare Paying Guests

## **ALONISSOS**

**How we get you there** Morning flights on Fridays from Gatwick and Manchester to Skiathos. Clients will then be taken to the port for the hydrofoil or ferry crossing to Alonissos (1 hour 20 minutes). Dependant on boat schedules, clients may have a wait in the pretty Skiathos Town, before heading off to Alonissos.

Please note: By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times. On the return journey our Manchester flight flight has a refueling stop on the island of Kavala and our Gatwick flight has a refuelling stop in Volos. This refueling stop adds approximately 1 hour to the flight time.

Departure Days:			eason		High Season					
Fridays from Gatwick			(May-Early Jul & Mid Sep-Oct)			(Mid Jul- Early Sep)				
and Manchester			Fr	om	Ī	0	Fr	om	1	Ō
Accommodation	Page		1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks
	No.	Occupied By	£	£	£	£	£	£	£	£
Aquilo, Villa	40	2	1321	1978	1853	3016	2376	4044	3370	6008
(Jeep hire included)		3	1236	1809	1680	2669	2088	3467	2493	4254
		4	1094	1526	1434	2178	1744	2780	2054	3376
		5	1012	1361	1278	1865	1566	2424	1772	2813
		6	1090	1517	1335	1979	1636	2565	1830	2928
Eos, Villa 🖪	42	2	1074	1431	1385	2243	1595	2482	1863	2935
(Car hire included)		3	939	1180	1156	1730	1302	1895	1488	2205
		4	872	1054	1041	1473	1155	1602	1300	1840
Fishermans Cottage	45	2	1236	1808	1549	2408	1694	2680	2104	3475
(Car hire included)										
Katia's House	35	2	938	1179	1150	1708	1289	1869	1472	2178
(Car hire included)		3	858	1030	1008	1392	1112	1515	1242	1728
Manolia, Villa	39	2	1116	1509	1462	2420	1694	2680	1992	3184
(Car hire included)		3	967	1232	1207	1848	1368	2027	1574	2371
		4	893	1093	1079	1562	1204	1701	1364	1964
		5	848	1010	1003	1390	1107	1505	1239	1721
		6	848	1012	990	1353	1089	1470	1213	1672
Paparouna, Villa	36	2	1394	2126	2006	3322	2530	4350	3496	6259
(Car hire included)		3	1302	1940	1835	2980	2296	3884	2709	4686
		4	1144	1624	1550	2410	1900	3093	2216	3701
		5	1103	1543	1459	2228	1727	2746	1920	3110
		6	1105	1547	1437	2184	1659	2610	1780	2830
Selene, Villa	44	2	1074	1431	1385	2243	1595	2482	1863	2935
(Car hire included)		3	939	1180	1156	1730	1302	1895	1488	2205
		4	872	1054	1041	1473	1155	1602	1300	1840

<sup>\*</sup> Full Fare Paying Guests





The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

Note: Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. Not included: Overnight Stay Tax of €0.50 villa per night payable locally.

## SKIATHOS

**How we get you there** Morning flights on Fridays from Gatwick and Manchester to Skiathos.

Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times. On the return journey our Manchester flight has a refueling stop on the island of Kavala and our Gatwick flight has a refuelling stop in Volos. This refueling stop adds approximately 1 hour to the flight time.

Departure Days: Fridays from Gatwick	Fridays from Gatwick					ep-Oct)	High Season (Mid Jul- Early Sep)				
and Manchester			Fr	om	I	0	From		To		
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
Achladies Beach B	49	2	773	900	918	1262	1010	1354	1133	1576	
Cottage		3	713	800	818	1050	886	1118	975	1273	
Atrium Villa	55	2	2298	4402	2894	5243	2935	5284	3356	6102	
(Car hire included)		3	1741	3158	2139	3712	2171	3744	2459	4297	
		4	1460	2524	1758	2939	1786	2968	2008	3388	
		5	1278	2080	1516	2398	1534	2416	1716	2757	
		6	1168	1838	1366	2102	1384	2120	1540	2409	
		7	1088	1663	1258	1890	1276	1908	1413	2158	
		8	1029	1533	1178	1732	1196	1750	1318	1972	
Pefka Villa 🖪	50	2	1266	1772	1492	2434	1734	2876	1956	3296	
(Car hire included)		3	1047	1392	1207	1847	1372	2145	1528	2433	
		4	936	1204	1062	1547	1190	1775	1312	1996	
		5	866	1114	973	1362	1079	1548	1181	1730	
		6	844	1107	938	1308	1038	1474	1127	1630	
Zakaroula Villa 🖪	52	2	987	1358	1264	2140	1464	2340	1698	2786	
(Car hire included)		3	858	1120	1052	1643	1190	1782	1354	2086	
		4	791	989	942	1388	1051	1496	1179	1730	

<sup>\*</sup> Full Fare Paying Guests

## CORFU

**How we get you there** Morning flights on Mondays from Gatwick, Bristol and Manchester direct to Corfu. *Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.* 

Departure Days:			0.4		eason	0."	High Season (Mid Jul- Early Sep)				
Fridays from Gatwick					& Mid S						
and Manchester				om		0		om		0	
Accommodation	Page No.	When* Occupied By	1Wk £	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk £	2Wk	
Avlaki Beach, 🖸	60	2	1620	2716	2060	3554	2474	4373	2702	4798	
Villa	00	3	1262	1999	1569	2572	1851	3124	2009	3414	
(Car hire included)		4	1098	1672	1339	2112	1555	2541	1689	2774	
(		5	1000	1477	1201	1837	1378	2184	1473	2343	
Barbati A	64	2	880	1286	1220	2033	1396	2425	1634	2663	
Beach House		3	768	1046	1009	1558	1132	1825	1297	1991	
(Car hire included)		4	728	957	919	1352	1016	1567	1155	1707	
Barbati A	66	2	856	1232	1144	1758	1198	2110	1516	2428	
Beach Studio		3	752	1010	958	1375	1000	1615	1219	1834	
(Car hire included)		4	716	930	881	1214	916	1409	1096	1589	
Gregory, Villa	62	2	1799	2994	2004	4342	3002	5552	5786	3235	
		3	1575	2571	1752	3313	2198	3901	4064	2361	
		4	1313	2062	1457	2629	1796	3074	3202	1923	
		5	1188	1789	1312	2251	1586	2611	2717	1692	
		6	1080	1581	1189	1973	1421	2276	2368	1513	
		7	1001	1432	1101	1774	1302	2036	2117	1383	
		8	942	1320	1035	1624	1212	1856	1930	1287	
		9	914	1251	1002	1527	1162	1734	1802	1230	
		10	875	1179	958	1431	1104	1620	1683	1167	
Halikounas, Villa	A 77	2	882	1290	1224	2042	1400	2436	1640	2675	
(Car hire included)		3	769	1049	1012	1564	1135	1832	1301	1999	
		4	729	959	921	1356	1018	1572	1158	1713	
		5	689	875	851	1201	932	1377	1049	1494	
		6	684	861	826	1139	896	1284	992	1380	
Hellyhunter, Villa 🛭	<b>3</b> 70	2	1370	2174	1370	2376	1589	2868	1884	3162	
(Car hire included)		3	1109	1652	1109	1787	1261	2120	1464	2324	
		4	994	1422	994	1523	1112	1788	1280	1956	
		5	910	1254	910	1334	1007	1550	1146	1689	
		6	874	1183	874	1251	959	1428	1073	1543	
Lentzos, Villa	59	2	1220	1915	1302	2335	1616	2828	1816	3028	
(Car hire included)		3	995	1465	1064	1759	1279	2093	1419	2234	
		4	898	1272	960	1503	1126	1768	1246	1889	
		5	824	1125	882	1318	1018	1534	1119	1635	
		6	757	962	812	1130	928	1303	1006	1381	

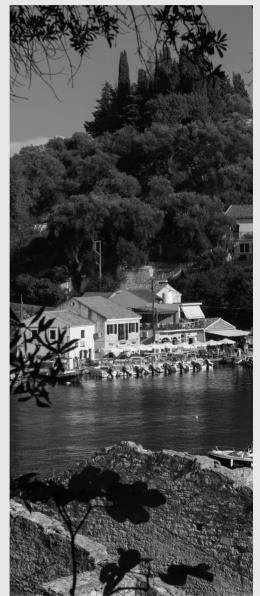
Departure Days: Fridays from Gatwick			May F		eason	on Oath	High Season (Mid Jul- Early Sep)				
and Manchester				arly Jul nm		ep-oct)		om		(p)	
	-	110 +				-				-	
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks	
Old Bakery, The	63	2	1836	3148	2123	4350	2810	5036	3434	6265	
(Car hire included)		3	1607	2690	1853	3345	2075	3566	2498	4392	
		4	1357	2190	1552	2692	1722	2862	2056	3508	
		5	1192	1860	1356	2269	1496	2409	1767	2930	
		6	1081	1592	1225	1940	1344	2060	1564	2478	
		7	1003	1442	1132	1746	1237	1851	1428	2213	
		8	945	1330	1063	1602	1157	1695	1327	2015	
		9	913	1256	1023	1502	1108	1587	1261	1873	
		10	875	1185	978	1410	1057	1489	1197	1748	
Paleokastritsa A	72	2	933	1404	1336	2299	1546	2769	1828	3050	
Beach House		3	804	1124	1087	1735	1232	2054	1427	2249	
(Car hire included)		4	754	1016	977	1485	1090	1739	1252	1900	
		5									
		6									
Persephoni, Villa	76	2	782	1072	1008	1548	1123	1799	1280	1956	
(Car hire included)		3	703	903	868	1235	950	1408	1062	1520	
		4	679	850	813	1109	879	1254	979	1354	
Saia, Villa 🖪	79	2	840	1198	1133	1834	1284	2168	1488	2372	
(Car hire included)		3	741	987	951	1425	1057	1653	1200	1797	
		4	708	913	876	1252	959	1438	1082	1561	
		5	672	838	815	1117	885	1270	988	1372	
San Nikolas, Villa	68	2	906	1345	1278	2166	1471	2597	1730	2856	
(Car hire included)		3	786	1085	1048	1647	1182	1940	1362	2120	
		4	741	987	948	1418	1053	1653	1204	1804	
		5	699	897	873	1250	960	1441	1085	1566	
		6	692	879	844	1181	920	1338	1022	1441	
Zaira, Villa 🖪	74	2	804	1119	1055	1655	1183	1937	1358	2112	
(Car hire included)		3	718	935	899	1306	990	1500	1114	1623	
		4	690	874	836	1163	909	1323	1018	1431	
		5	658	806	784	1046	845	1177	936	1268	
		6	658	804	770	1010	824	1118	898	1193	

<sup>\*</sup> Full Fare Paying Guests





The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown. Note: Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. **Not included:** Overnight Stay Tax of €0.50 villa per night payable locally.



## PAXOS & ANTIPAXOS

How we get you there Morning flights on Mondays from Gatwick, Bristol and Manchester direct to Corfu. The coach transfer from Corfu airport to Corfu Town port takes 15 minutes and then a 1-2 hours crossing by hydrofoil/fast boat to Paxos. Snacks and drinks are available on board. Due to different flight arrival and departure times, guests may have time to enjoy a drink at one of the cafes near the port, as there may be a short wait. Please note: By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times.

<b>Departure Days:</b> Mondays from Gatwick, B	ristol		1	arly Jul	<b>Season</b> & Mid S	ep-Oct)	(1)		<b>Season</b> Early Se	
and Manchester			Fr	om	1	0	Fr	om	I	0
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £
Adrianna, Villa 🖪	113	2	884	1215	1244	2006	1429	2192	1672	2658
		3	794	1017	1047	1558	1177	1687	1346	2005
		4	749	918	950	1334	1051	1436	1183	1679
Andromeda, Villa 🖪	98	2	1006	1466	1437	2417	1646	2647	1942	3196
(Car hire included)		3	875	1184	1176	1832	1321	1991	1526	2364
		4	813	1050	1050	1547	1163	1677	1328	1970
		5	773	964	971	1370	1065	1478	1201	1716
		6	772	958	953	1322	1034	1417	1154	1621
		7	749	910	911	1228	982	1311	1088	1489
		8	736	881	882	1164	947	1246	1049	1412
Bonas, Villa 🖪	88	2	988	1428	1400	2332	1598	2552	1880	3072
(Car hire included)		3	863	1159	1152	1775	1290	1927	1484	2282
		4	804	1031	1031	1504	1139	1630	1297	1908
		5	766	949	956	1336	1046	1439	1176	1666
Elia, Villa 🔼	100	2	924	1300	1274	2061	1440	2248	1679	2684
(Car hire included)		3	816	1069	1063	1590	1180	1721	1346	2018
		4	766	961	962	1362	1053	1471	1190	1707
Erimitis View A	96	2	951	1345	1318	2144	1492	2340	1742	2798
(Car hire included)		3	838	1103	1097	1650	1219	1786	1393	2099
Hara, Villa 🔼	108	2	976	1400	1372	2269	1563	2481	1834	2981
(Car hire included)		3	855	1140	1133	1733	1266	1880	1454	2221
		4	798	1018	1018	1473	1121	1594	1274	1862
Harbour View 1	112	2	842	1121	1150	1794	1310	1953	1518	2349
		3	765	954	985	1417	1097	1528	1243	1799
		4	728	871	903	1228	991	1316	1106	1525
Kapassa House A	114	2	829	1094	1123	1731	1274	1882	1472	2258
puoda moudo [11]		3	757	936	967	1375	1074	1481	1213	1738
Levrecchio B	104	2	908	1268	1296	2126	1497	2328	1760	2834
Beach House	104	3	810	1052	1082	1638	1222	1778	1405	2122
200011110000		4	761	944	976	1394	1085	1504	1227	1767
Loggos Mills A	102									
Agathi, Lotus, Myrtle		2	828	1076	1052	1535	1150	1654	1300	1912
(Car hire included)			020	1070	1002	1000	1100	1004	1000	1012
Juniper Cottage		2	897	1226	1201	1876	1342	2039	1548	2409
(Car hire included)		3	802	1024	1019	1472	1119	1586	1263	1839
		4	759	930	932	1276	1011	1373	1131	1576

Departure Days: Mondays from Gatwick, E	Prietal		(May F		eason	on Octi	High Season (Mid Jul- Early Sep)				
and Manchester	DIISUU		. ,	om	& Mid Sep-Oct)		From		То		
Accommodation	D	11/1+		2 Wks	1 Wk	2 Wks				2 Wks	
Accommodation	Page No.	When* Occupied By	1 Wk £	£	£	£	1 Wk £	2 Wks £	1 Wk £	£	
Margarita, Villa 🛕	90	2	939	1318	1292	2084	1459	2273	1700	2712	
(Car hire included)		3	830	1086	1079	1610	1197	1742	1364	2041	
		4	780	976	977	1380	1069	1490	1207	1727	
Nassos House A	110	2	962	1386	1412	2392	1646	2627	1954	3222	
		3	846	1131	1160	1816	1322	1978	1534	2381	
		4	788	1003	1034	1528	1160	1653	1324	1961	
		5	753	927	958	1354	1062	1458	1198	1709	
		6	730	876	908	1239	997	1328	1114	1541	
Olive Press (Car hire included)	83	2	911	1257	1230	1945	1380	2116	1598	2508	
Pelagos, Villa A	94	2	1022	1502	1474	2500	1693	2741	2002	3318	
(Car hire included)		3	886	1208	1201	1887	1353	2054	1566	2445	
,		4	822	1068	1068	1588	1186	1724	1358	2030	
		5	780	979	985	1403	1083	1515	1225	1764	
Perseus, Villa A	101	2	966	1378	1350	2218	1534	2422	1796	2906	
(Car hire included)		3	848	1125	1118	1699	1247	1841	1429	2171	
		4	793	1006	1006	1447	1107	1565	1256	1824	
		5	757	929	936	1290	1020	1388	1143	1599	
Petra, Villa	92	2	1022	1502	1474	2500	1693	2741	2002	3318	
(Car hire included)		3	886	1208	1201	1887	1353	2054	1566	2445	
		4	822	1068	1068	1588	1186	1724	1358	2030	
		5	780	979	985	1403	1083	1515	1225	1764	
Poseidon's Nest	86	2	1014	1484	1455	2458	1669	2693	1972	3256	
(Car hire included)		3	880	1196	1188	1859	1337	2022	1545	2404	
		4	817	1059	1059	1567	1174	1700	1343	1999	
Somnium, Villa 🖪	107	2	1006	1466	1437	2417	1646	2647	1942	3196	
Yakovos, Villa 🖪	84	2	1014	1484	1455	2458	1669	2693	1972	3256	
(Car hire included)		3	880	1196	1188	1859	1337	2022	1545	2404	
		4	817	1059	1059	1567	1174	1700	1343	1999	
ANTIPAXOS											
Bacchus House	119	2	979	1208	1238	1762	1370	1894	1544	2220	
* Full Fare Paying Guests											







The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

Note: Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. Not included: Overnight Stay Tax of €0.50 villa per night payable locally.

## **LEFKAS**

**How we get you there** Morning flights on Sundays from Gatwick, Birmingham and Manchester to Preveza airport on the Greek mainland. Our Lefkas villas are within a 1 hour drive from the airport.

Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.

Departure Days:	Dienois -	ham	(May 5		eason	on Oct	High Season (27 May 1Wk & Mid Jul- Early Seg				
Sundays from Gatwick, E and Manchester	sirming	nam		ariy Jui om		ep-uct) n		om		ariy Sep o	
						-					
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
Ambelina, Villa 🛭	124	2	935	1390	1321	2059	1532	2462	1798	2968	
(Car hire included)		3	812	1124	1084	1585	1229	1856	1414	2201	
		4	752	995	967	1352	1082	1563	1228	1828	
Anemos, Villa	133	2	1439	2339	1911	3238	2456	4310	2926	5224	
(Car hire included)		3	1148	1757	1477	2372	1845	3087	2166	3705	
		4	1004	1470	1262	1942	1544	2487	1792	2956	
		5	913	1287	1128	1673	1357	2113	1560	2493	
		6	879	1220	1066	1549	1263	1924	1436	2245	
		7	839	1139	1005	1427	1176	1751	1328	2030	
		8	805	1072	956	1330	1110	1618	1246	1865	
Constantina, Villa	132	2	-	-	1214	2029	1428	2336	1638	2648	
(Car hire included)		3	-	-	1013	1565	1159	1772	1307	1988	
		4	-	-	914	1337	1030	1500	1148	1668	
		5	-	-	849	1189	946	1323	1045	1463	
		6	-	-	834	1146	920	1266	1006	1386	
Eleonora, Villa	131	2	-	-	1214	2029	1428	2336	1638	2648	
(Car hire included)		3	-	-	1013	1565	1159	1772	1307	1988	
		4	-	-	914	1337	1030	1500	1148	1668	
		5	-	-	849	1189	946	1323	1045	1463	
		6	-	-	834	1146	920	1266	1006	1386	
Gaia, Villa	134	2	1181	1823	1426	2268	1682	2762	-	-	
		3	1148	1757	1477	2372	1845	3087	-	-	
		4	1004	1470	1262	1942	1544	2487	-	-	
		5	913	1287	1128	1673	1357	2113	-	-	
		6	879	1220	1066	1549	1263	1924	-	-	
		7	839	1139	1005	1427	1176	1751	-	-	
		8	805	1072	956	1330	1110	1618	-	-	
Helios, Villa	135	2	1439	2339	1911	3238	2456	4310	2926	5224	
		3	1148	1757	1477	2372	1845	3087	2166	3705	
		4	1004	1470	1262	1942	1544	2487	1792	2956	
		5	913	1287	1128	1673	1357	2113	1560	2493	
		6	850	1122	1037	1452	1228	1814	1401	2136	
		7	825	1059	991	1347	1157	1661	1309	1940	
		8	790	996	941	1254	1089	1530	1225	1778	

Departure Days:					Season	0.11	High Season (27 May 1Wk & Mid Jul- Early Sep				
Sundays from Gatwick, E and Manchester	sirming	inam		ariy Jul nm			, ,			, ,,	
and Manchester						0		om		0	
Accommodation	Page		1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	
	No.	Occupied By	£	£	£	£	£	£	£	£	
Helonaki, Villa 🗓	126	2	963	1450	1382	2180	1610	2618	1898	3169	
(Car hire included)		3	831	1165	1124	1666	1281	1960	1481	2335	
		4	766	1026	998	1412	1121	1641	1278	1929	
		5	722	931	916	1249	1019	1436	1149	1671	
		6	721	924	890	1196	981	1360	1093	1560	
Katia, Villa 🖪	136	2	978	1482	1414	2244	1651	2700	1951	3275	
(Car hire included)		3	840	1186	1146	1708	1308	2014	1516	2406	
		4	774	1042	1014	1444	1142	1682	1304	1982	
		5	728	944	929	1275	1035	1469	1170	1714	
		6	726	935	900	1218	994	1387	1111	1596	
		7	707	894	863	1143	946	1291	1050	1473	
		8	690	858	832	1082	908	1215	1002	1378	
Kyparissi, Villa B (Car hire included)	123	2	796	1084	1020	1456	1144	1686	1295	1963	
Milos, Villa 🔼 (Car hire included)	128	2	886	1273	1199	1815	1376	2149	1594	2561	
Yesemi, Villa 🖪	130	2	1002	1465	1046	1588	1235	1868	1578	2528	
(Car hire included)		3	857	1175	901	1272	1031	1459	1268	1908	

<sup>\*</sup> Full Fare Paying Guests

## **MEGANISSI**

How we get you there Morning flights on Sundays from Gatwick, Birmingham and Manchester to Preveza airport on the Greek mainland. Our Meganissi clients catch an early afternoon ferry from Nidri on Lefkas, taking 30 minutes.

Please note: By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times.

Departure Days:	·	h	04		eason	0.0	High Season (27 May 1Wk & Mid Jul- Early Sep)				
Sundays from Gatwick, E	sirming	ham	. ,							2 1	
and Manchester			Fr	om		0	Fn	om		0	
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1Wk £	2 Wks	
Aleka Villa 🖪	142	2	858	1172	1203	1766	1382	2104	1618	2552	
		3	773	984	1017	1395	1142	1627	1308	1933	
		4	730	890	924	1209	1023	1388	1154	1624	
		5	704	834	868	1098	951	1245	1061	1438	
		6	687	796	831	1024	904	1149	999	1315	
Eleni Villa 🗚	143	2	858	1172	1203	1766	1382	2104	1618	2552	
				984	1017	1395	1142	1627	1308	1933	
	3 4				924	1209	1023	1388	1154	1624	
	5	704	834	868	1098	951	1245	1061	1438		
	6				831	1024	904	1149	999	1315	
Kala Petra Villa	<b>Villa</b> 146 2			-	1842	3100	2170	3737	2493	4358	
(Car hire included)		3	-	-	1431	2280	1654	2706	1878	3128	
		4	-	-	1228	1873	1402	2201	1576	2524	
		5	-	-	1100	1618	1243	1884	1387	2147	
		6	-	-	1043	1504	1168	1733	1292	1957	
Kallisti Villa A	144	2	878	1216	1246	1852	1437	2216	1690	2695	
		3	786	1013	1046	1452	1179	1701	1356	2029	
		4	740	912	946	1252	1051	1444	1190	1696	
		5	712	851	886	1132	973	1289	1089	1496	
		6	694	811	846	1052	922	1186	1023	1363	
Limonari Villas A	141	2	889	1287	1220	1856	1402	2202	1629	2630	
1 & 3 (Car hire include	ed)	3	781	1056	1017	1450	1142	1682	1302	1976	
Limonari Villa 2	141	2	958	1440	1372	2160	1597	2592	1881	3134	
(Car hire included)		3	828	1158	1118	1652	1272	1942	1470	2312	
		4	764	1021	993	1402	1115	1628	1270	1912	
		5	720	927	912	1241	1014	1425	1142	1658	
Shamballa [A]	147	2	-	-	1088	1549	1192	1738	1358	2048	
_		3	-	-	935	1245	1011	1378	1131	1592	
	4				860	1094	921	1198	1017	1365	
* Full Fare Paving Guests			_						_		

<sup>\*</sup> Full Fare Paying Guests





The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

Note: Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. Not included: Overnight Stay Tax of €0.50 villa per night payable locally.

## ITHACA

How we get you there Morning flights from Gatwick, Birmingham and Manchester on Saturdays, direct to Argostoli in Kefalonia. Ithaca is reached by a 1 hour coach drive from Argostoli airport to the port of Sami and then a 40 minute crossing on a privately chartered ferry to Ithaca. Snacks and drinks are available on board. Please note: By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times.

Departure Days:					eason		High Season				
Saturdays from Gatwick	, Birmir	igham			& Mid S				Aid Jul- E	2 17	
and Manchester			Fr	om	1	Ö	Fr	om	I	0	
Accommodation	Page	When*	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	
	No.	Occupied By	£	£	£	£	£	£	£	£	
Costa's House 🖪	151	2	856	1089	1120	1656	1257	1792	1438	1974	
		3	792	950	983	1342	1080	1440	1209	1569	
		4	760	881	914	1186	992	1264	1095	1366	
		5	741	839	873	1091	939	1158	1027	1245	
		6	729	811	846	1029	904	1087	981	1164	
Georgakis House	152	2	834	1040	1072	1546	1196	1669	1358	1832	
	3	777	918	951	1269	1039	1357	1156	1474		
		4	750	856	890	1131	962	1202	1055	1296	
Lefki, Villas 🖪	158	2	986	1403	1324	2142	1510	2339	1742	2571	
(Car hire included)		3	875	1165	1115	1672	1252	1823	1415	1986	
		4	813	1032	1003	1423	1111	1541	1240	1670	
Lorenzo's House	155	2	935	1220	1006	1324	1040	1358	-	-	
		3	845	1038	906	1121	935	1150	-	-	
		4	800	946	857	1020	884	1046	-	-	
Nondas, Villa 🔼	157	2	982	1392	1314	2118	1497	2312	1725	2540	
(Car hire included)		3	872	1158	1108	1656	1243	1806	1404	1966	
		4	810	1026	998	1411	1104	1528	1231	1654	
		5	782	964	940	1281	1032	1384	1138	1490	
		6	708	814	847	1084	918	1154	1010	1247	
Petrino House	156	2	970	1368	1290	2064	1466	2252	1686	2470	
(Car hire included)		3	865	1142	1092	1620	1223	1765	1377	1919	
		4	805	1014	986	1384	1089	1498	1211	1620	
		5	777	955	931	1259	1020	1359	1123	1462	
Phoebe, A	154	2	764	887	920	1199	1000	1278	1105	1384	
House of		3	731	815	850	1038	909	1097	987	1175	
		4	714	780	814	957	864	1006	929	1072	
		5	705	758	793	909	836	952	893	1009	
		6	698	744	779	877	818	916	870	968	

<sup>\*</sup> Full Fare Paying Guests

## KEFALONIA

**How we get you there** Morning flights from Gatwick, Birmingham and Manchester on Saturdays, direct to Argostoli in Kefalonia. *Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.* 

Departure Days:	Dirmin	ahom	/Mov. F		eason	on Octi	High Season (26 May 1Wk & Mid Jul- Early Sep				
Saturdays from Gatwick, and Manchester	RILLUIL	gnam		ariy Jul om		ep-uct) o		nm .		any sep o	
	-	148 4				-					
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks	
Alexander, Villa 🔼	188	2	1040	1609	1634	2950	1945	3262	2356	3673	
		3	884	1265	1294	2174	1508	2388	1790	2670	
		4	806	1094	1124	1786	1289	1951	1507	2169	
		5	759	991	1022	1553	1158	1689	1337	1868	
		6	728	922	954	1398	1071	1514	1224	1668	
Cassandra, Villa 🛕	179	2	864	1232	1182	1924	1358	2111	1576	2329	
(Car hire included)		3	765	1020	991	1496	1117	1631	1271	178	
		4	718	918	898	1286	999	1395	1121	1517	
		5	684	845	837	1148	921	1239	1023	1342	
		6	687	848	821	1108	898	1194	988	1283	
Elenis Cottage 🖪	183	2	710	873	906	1278	1006	1378	1139	151	
		3	665	777	811	1061	884	1134	981	123	
Harmony, Villa 🖪	166	2	892	1295	1244	2067	1438	2272	1680	2513	
(Car hire included)		3	784	1062	1033	1591	1171	1738	1340	1908	
		4	732	949	930	1357	1039	1476	1173	1609	
		5	695	870	862	1205	953	1304	1065	1415	
Islands View,	180	2	964	1454	1402	2428	1640	2677	1942	2978	
Villa		3	832	1168	1138	1831	1306	2009	1515	2218	
		4	768	1029	1008	1537	1141	1678	1304	1842	
		5	724	934	925	1349	1034	1466	1170	160	
		6	720	922	895	1275	993	1383	1110	1500	
Kamini, Villa 🖪	174	2	932	1384	1332	2270	1552	2499	1827	277	
(Car hire included)		3	811	1122	1092	1726	1247	1890	1439	2082	
		4	752	994	974	1458	1096	1589	1246	1740	
		5	711	906	897	1286	999	1395	1124	1520	
		6	710	899	872	1222	963	1323	1072	1432	
Melissani, Villa 🖪	163	2	800	1080	1110	1754	1271	1914	1484	212	
		3	724	912	945	1376	1058	1490	1208	1640	
		4	686	829	862	1188	952	1278	1071	1396	
Nichola, Villa 🖪	186	2	1068	1669	1693	3086	2022	3415	2455	3848	
		3	902	1305	1333	2265	1559	2490	1856	278	
		4	820	1124	1154	1854	1328	2028	1557	225	
		5	770	1015	1046	1607	1189	1750	1377	1939	
		6	737	942	974	1443	1096	1565	1257	1726	
		7	713	890	923	1326	1030	1433	1172	157	
		8	696	851	884	1238	980	1334	1108	146	
Noctiluca, Villa 🖪	172	2	848	1182	1211	1982	1400	2171	1650	242	
		3	748	973	1005	1521	1137	1653	1312	1828	
		4	698	869	902	1290	1006	1395	1144	1532	
		5	677	815	848	1161	935	1248	1050	1360	
		6	657	773	807	1068	882	1144	982	124	

<b>Departure Days:</b> Saturdays from Gatwick,	Birminal	nam	(Mav-F	Low S	eason & Mid S	en-Octi	(26 May		<b>Geason</b> Aid Jul- F	arly Sc
and Manchester	Dilling	14111		om		0		om		0
Accommodation	Page	When*	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 W
		ccupied By	£	£	£	£	£	£	£	£
Okeanis, Villa 🖪	168	2	914	1330	1357	2319	1590	2551	1896	285
		3	799	1079	1109	1753	1271	1914	1483	212
		4	742	954	986	1470	1112	1596	1277	176
		5	708	879	911	1300	1016	1405	1153	154
		6	686	829	862	1187	952	1277	1071	139
Scorpios, Villa 🖪	164	2	842	1174	1203	1966	1390	2153	1638	240
		3	752	975	1007	1517	1138	1649	1311	182
		4	707	876	909	1294	1012	1397	1148	153
		5	680	816	850	1159	936	1245	1050	136
		6	662	777	811	1070	886	1145	985	124
Stafilia House 🖪	178	2	936	1392	1340	2287	1561	2518	1840	279
(Car hire included)		3	813	1127	1097	1738	1253	1903	1447	209
		4	754	998	978	1467	1101	1599	1253	17
Sunset House 🖪	176	2	990	1510	1456	2552	1710	2818	2033	31
(Car hire included)		3	849	1205	1174	1915	1353	2102	1576	23
		4	781	1056	1036	1600	1176	1748	1350	19
		5	734	956	946	1399	1062	1522	1206	166
		6	729	940	913	1317	1016	1430	1140	15
Trapezaki Villas 🖪	1170	2	790	1070	1021	1558	1151	1698	1308	18
(Car hire included)		3	716	912	884	1252	980	1356	1093	146
Vassili's A	184	2	724	913	946	1376	1059	1490	1209	16
Apartment		3	673	801	835	1125	917	1207	1025	13
		4	648	746	780	999	846	1066	934	115
Waterfront Apt 4	190	2	688	835	868	1200	960	1291	1080	14
Waterfront Apt 9	190	2	703	866	900	1272	1000	1372	1132	15
Waterfront Apt 7	190	2	732	930	962	1416	1081	1534	1238	169
·		3	678	813	846	1151	932	1236	1044	134
Waterfront Apt 3	190	2	776	1026	1057	1632	1203	1778	1395	19
-		3	707	877	909	1295	1013	1399	1149	153
		4	674	802	836	1127	918	1209	1027	13
Waterfront Apt 5	190	2	834	1154	1183	1920	1365	2102	1606	23
-		3	746	962	993	1487	1121	1615	1290	178
		4	702	866	899	1271	999	1372	1132	150
Waterfront Apt 8	190	2	920	1345	1372	2353	1608	2590	1920	290
		3	804	1089	1119	1776	1283	1940	1500	215
		4	746	962	993	1487	1121	1615	1290	178
		5	711	885	917	1314	1023	1420	1163	156
		6	688	834	867	1199	958	1290	1079	14

<sup>\*</sup> Full Fare Paying Guests







The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

Note: Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. Not included: Overnight Stay Tax of €0.50 villa per night payable locally.

## **PELOPONNESE**

How we get you there Morning flights on Sundays from Gatwick, Birmingham and Manchester to Kalamata in the South Peloponnese. On arrival guests collect a car at the airport. Guests for Sea View villa can choose to fly via Athens. Prices available on request.

Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.

Departure Days:	Sundays from Gatwick, Birmingham					Low Season				High Season			
Sundays from Gatwick,						(May-Early Jul & Mid Sep-Oct)				(27 May 1 Wk & Mid Jul- Early Sep			
and Manchester						From To				From To			
Accommodation	Page	Page When*		2 Wks	1 Wk	2 Wks	1 Wk	2 Wks	1 Wk	2 Wks			
	No.	No. Occupied By		£	£	£	£	£	£	£			
Ibiscus Villa (Car hire included)	195	2 3 4	1020 870 803	1503 1198 1063	1048	1930 1498 1300	1494 1208 1073	2380 1809 1538	1554 1271 1135	2416 1852 1580			
Sea View Villa (Car hire included)	196	2 3 4 5	3719 2671 2156 1837	6882 4787 3757 3119	4288 3380	11638 7973 6158 5050	4307 3400	7999 6184	4346 3437	11698 8043 6226 5113			

<sup>\*</sup> Full Fare Paying Guests

## CRETE

**How we get you there** Morning flights on Tuesdays from Gatwick and Manchester to Chania. Our villas are within a 1 hour drive from the airport.

Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.

Departure Days:					eason		High Season				
Tuesdays from Gatwick					& Mid S				Early Se	p)	
and Manchester			Fr	om	I	0	Fr	om	1	0	
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
Anastasia, Villa	205	2	868	1192	1222	1972	1406	2155	1646	2614	
		3	759	978	1010	1512	1138	1640	1306	1954	
		4	734	900	933	1312	1034	1412	1166	1653	
		5	696	830	863	1167	948	1252	1057	1449	
		6	670	783	817	1072	890	1145	985	1312	
		7	669	767	801	1021	867	1086	951	1233	
Aphrodite, Villa 🖪	203	2	852	1207	1136	1822	1290	1982	1482	2344	
(Car hire included)		3	754	998	958	1422	1066	1535	1202	1783	
		4	708	900	872	1228	961	1325	1068	1517	
Filoexnia, Villa	204	2	1640	2743	1683	2826	1986	3374	2008	3396	
(Car hire included)		3	1279	2022	1322	2091	1531	2463	1553	2485	
		4	1102	1668	1145	1730	1310	2021	1332	2043	
		5	990	1444	1033	1503	1168	1739	1190	1761	
Georgia, Villa 🖪	206	2	892	1296	1218	2004	1392	2186	1612	2604	
(Car hire included)		3	786	1066	1017	1553	1144	1690	1298	1976	
		4	744	976	928	1352	1030	1462	1151	1682	
		5	704	891	860	1200	945	1292	1046	1472	
		6	705	890	842	1155	920	1242	1008	1396	
Karina, Villa 🖪	209	2	1130	1723	1268	1992	1536	2474	1698	2774	
(Car hire included)		3	944	1351	1051	1544	1240	1881	1355	2089	
		4	863	1189	954	1345	1102	1606	1194	1767	
		5	799	1061	880	1195	1002	1407	1080	1540	
		6	784	1032	859	1150	968	1337	1036	1452	
Maris, Villa 🖪	208	2	906	1324	1245	2068	1428	2258	1658	2696	
(Car hire included)		3	794	1085	1035	1595	1168	1737	1328	2037	
		4	751	990	942	1383	1048	1498	1174	1728	
		5	709	902	871	1225	959	1320	1064	1509	
		6	710	899	852	1176	932	1265	1023	1426	
		7	682	841	810	1085	879	1160	960	1301	
		8	668	812	785	1030	850	1102	924	1228	

Departure Days: Tuesdays from Gatwick			(May-E		<b>eason</b> & Mid S	ep-Oct)	High Season (Mid Jul- Early Sep)			
and Manchester			From		To		From		To	
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £
Stathis, Villa 🖪	202	2	863	1232	1162	1878	1322	2046	1524	2427
(Car hire included)		3	761	1015	975	1460	1088	1578	1229	1839
		4	714	912	884	1257	978	1357	1089	1558
		5	680	840	825	1124	903	1208	996	1373
Stella, Villa B (Car hire included)	201	2	1044	1550	1144	1706	1168	1738	1247	1874
Stylos River House	211	2	917	1352	1279	2148	1474	2350	1720	2820
(Car hire included)		3	797	1094	1053	1639	1189	1780	1360	2100
Therisso, Villa 🖪	210	2	1202	1868	1286	2070	1390	2182	1492	2362
(Car hire included)		3	1014	1491	1097	1667	1173	1747	1248	1875
		4	923	1310	1006	1472	1071	1544	1132	1645

<sup>\*</sup> Full Fare Paying Guests





The prices below are £'s per person and based on Gatwick to Paphos with easyJet issued on 01/11/18 for departures on the first Saturday of every month. Prices are indications only and could be lower or higher on these or other days in the month, depending on prevailing flight prices at the time of booking on any chosen departure day, holiday duration, preferred airline or departure airport.

Note: Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments.

## **CYPRUS**

**How we get you there** Flights are available to Paphos from most UK airports. Please enquire at the time of booking for your preferred choice of departure airport. Our Villas are within a 75 minutes drive of Paphos airport. Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.

Villa Stella Maris and Villa Buffavento Page No. 215 Guideline price £ per person

Price based on 2-sharing a 3 bedroom villa and a Gatwick departure. Car included. Please request lower per person prices for 3-5

	Nov	-Mar	Apr	-Jun	Jul-	-Aug	Aug Sep-C	
Persons	2	6	2	6	2	6	2	6
7 Nts	858	569	878	578	1022	673	1002	653
14 Nts	1357	764	1417	810	1648	919	1628	899
Book befo 1/7-30/9	ore 28/2/			ction per	week per	booking	. Not appl	_

Villa Spilio Page No. 216 Guideline price £ per person Price based on 2-sharing a 3 bedroom villa and a Gatwick departure. Car included. Please request lower per person prices for 3-6

	Nov-	-Mar	Apr-	Apr-Jun		Aug	Sep-	Oct
Persons	2	7	2	7	2	7	2	7
7 Nts	723	508	744	514	870	600	850	580
14 Nts	1088	640	1148	680	1320	761	1300	741
Book bef	ore 28/2	/19 for £	100 redu	ction per	week per	booking	. Not appl	cable
1/7-30/9. Accommodation only on request.								

Villa Anna Maria Page No. 217 Guideline price £ per person Price based on 2-sharing a 3 bedroom villa and a Gatwick departure. Car included. Please request lower per person prices for 3-4

	Nov-	Mar	Apr-	Apr-Jun		Aug	Sep-Oct		
Persons	2	5	2	5	2	5	2	5	
7 Nts	740	598	761	596	943	724	923	704	
14 Nts	1121	817	1181	845	1452	1009	1432	989	
Book bef	ore 28/2/	'19 for £	100 reduc	ction per	week per	booking.	Not appli	cable	
1/7-30/9	Accomr	nodation	only on re	enuest					







## Holiday insurance

We consider adequate travel insurance vital prior to any trip, and therefore make this a condition of carriage. We have selected Holiday Extras as our travel insurance partner as they offer a policy tailored to suit our holiday

The premium for this insurance is payable directly to Holiday Extras and all travel insurance documents will be sent to you directly by them.

Should you not wish to take out the Holiday Extras travel insurance, the cover you take should be at least as good, and you must advise us of your Insurer's name, policy number (if applicable) and 24 hour emergency telephone number before departure. We would like to point out that, in the event of an emergency abroad, we are in a much better position to assist you quickly and efficiently if you have taken the Holiday Extras insurance, as we

know who to speak to for authority to

take any action which may be

necessary.

The schedule of the cover shown sets out an example of the cover provided by the Holiday Extras (Gold policy), other policies are available and Holiday Extras will explain these to you when you call or go online for your bespoke quote. A policy document that fully defines the cover, conditions and exclusions will be sent to you by Holiday Extras when you purchase a policy from them.

It is the responsibility of each client to ensure that they receive a policy document of insurance from Holiday Extras prior to travel. When you receive your policy, please take the time to read it carefully to ensure you understand what is and what is not covered, and that all activities that you may wish to participate in are included.

The Holiday Extras policy is only available to residents of the UK or Channel Islands.

Holiday Extras is authorised and regulated by the Financial Conduct Authority under reference number

For your bespoke quote please contact Holiday Extras on 0800 781 4086 quoting GIC AX089, or visit www.holidayextras.co.uk/GIC

Holiday Extras travel insurance policies cover adults up to 99 years old. Children age 17 or under on the date of departure - Free if accompanied by an insured adult.

If you are a frequent traveller who travels more than once each year you may want to consider an annual multi trip policy. Holiday Extras offer a number of different annual multi trip policies that offer great flexibility and a number of important advantages. If you are interested in purchasing our annual policy please contact Holiday Extras for your unique quote.

#### Application for a European Health Insurance Card (EHIC)

If you are a UK resident, you are entitled to medical treatment that becomes necessary, at a reduced cost or sometimes free, when temporarily visiting a European Union (EU) country. Only treatment provided under the state scheme is covered. It does not cover repatriation costs. However, to obtain treatment you will need to take a European Health Insurance Card (EHIC) with you. Each individual travelling requires a card (no charge). The EHIC and holiday insurance are complementary and vou are advised to have both. Some insurance companies require you to have an EHIC and some companies will waive the excess charge if an EHIC has been used. Any person who is ordinarily resident in the UK, is eligible for an EHIC. To apply for an EHIC card please visit the official UK government website https://www.gov.uk/europeanhealth-insurance-card. Please be aware of online companies who charge for processing EHIC card applications, the EHIC card can be obtained for FREE.

Section	Cover	Limits	Excess
1	Cancellation or curtailment	£5,000	£75 (£35 deposit)
2	Emergency medical and associ	ated expenses £10m	£100
	Transport and accommodation	£2,000	
	Funeral expenses	£5,000	
	Dental	£150	
	In-patient benefit	£15/day max £600	
3	Loss of passport	£300	Nil
4	Delayed possessions	£150 after 12 hours	Nil
5	Personal possessions	£2,000	£75
	Single, article pair or set	£300	
	Valuables	£400	
6	Personal Money	£300	£75
7	Personal accident		
	Death (over 17)	£10,000	Nil
	Death (16 & under)	£1,000	
	Loss of limb / sight	£25,000	
	Permanent disablement	£25,000	
8	Missed departure	£1,000	£75
	Missed connection	£500	Nil
9	Delayed departure	£20 first 6 hrs, £20 each extras 10 hrs, max £60	Nil
	Abandonment	25,000	£75
10	Personal liability	£2million	Nil
11	Legal expenses	£25,000	Nil
12	Catastrophe	£1,000	£75
13	Hijack / Mugging	£50/day max £500	Nil
14	Petcare	£50/day max £500	Nil
15	End supplier failure	£5,000	Nil



For your bespoke quote please contact Holiday Extras on 0800 781 4086 quoting GIC AX089, or visit www.holidayextras.co.uk/GIC







# Booking conditions

#### Booking Conditions (01-Oct-2018)

These booking conditions should be read in conjunction with the linked General Information for each destination (helow)

- Greece and Cyprus GIC The Villa Collection
- Portugal, the Azores and Spain
- · Italy and Sicily
- Scandinavia (Sweden, Norway and Denmark)
- Latin America (Central & South America)

These Booking Conditions, together with the General Information section

in our brochures or on our website (depending upon how you make your booking), and any other document we brought to your attention before

we confirmed your booking, form the basis of your contract with us, Sunvil International Sales Limited, of Sunvil House, Upper Square, Isleworth, Middlesex. TW7 7BJ, with registered company number 984970 ("us", "our"). Please read them carefully as they set out our respective rights and obligations. In these Booking Conditions references to "you" and "your" include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

By asking us to confirm a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

he/she has read these Booking Conditions and has the authority to and does agree to be bound by them; he/she consents to our use of information in accordance with our Privacy Policy;

he/she is over 18 years of age and resident in the United Kingdom and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services:

he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

#### 2. Booking

(a) You may make your booking with us directly (through our website or by e-mail or telephone) or through one of our authorised travel agents. Whichever option you choose, your booking will be subject to our booking conditions which appear in our brochures and on our website. A copy can also be posted or e-mailed to you on request. By asking us to confirm your booking, we are entitled to assume that the person who makes the booking has had the opportunity to read our booking conditions. and has agreed to these on behalf of everyone named on the booking. A contract between us only comes into existence when either (1) we issue a confirmation invoice following payment of the applicable deposit or full payment (if booking within 56 days of departure) or (2) for telephone bookings made within 56 days of departure, we or your travel agent verbally confirm your booking and provide you with a booking reference following payment by credit or debit card. For online bookings made through our website, the confirmation invoice will be issued at the end of the booking process which you must print and keep. If your arrangements include a flight arranged by us, you will also receive an ATOL Certificate. You must check all documents we send you carefully as soon as you receive

them as it may not be possible to make changes later. We cannot accept any liability if we are not notified of any inaccuracy (for which we are responsible) in any document within 14 days of our sending it out (or in the case of travel documents/tickets, 5 days).

If we accept your booking on the basis that one or more elements of the arrangements (such as the accommodation) is subject to confirmation by the relevant supplier, we will be entitled to cancel your booking and terminate your contract without any liability to you (other than refunding any payment you have made to us or your travel agent on our behalf in respect of that booking) in the event that the element(s) in guestion cannot be confirmed.

(a) Any monies paid by you to the agent are held by the agent on behalf and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent's obligations to pay it to us for as long as we have not failed. In the event that we fail, any money held or subsequently accepted from the consumer by the agent is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

(b) The balance of the price is payable not less than 56 days prior to departure date. If the balance has not been paid by 48 days prior to departure, the booking will be cancelled and the cancellation charges set out below will he levied

(c) Full payment will be due immediately for bookings made within 56 days of travel.

(d) No reminders or statements will be sent.

#### 4. Special Requests

Special requests should be indicated on the holiday confirmation you receive from us - please check with us if it does not appear. We will try to arrange for special requests to be met, but cannot, and do not, guarantee that they will be unless a supplement is paid. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed by us and you have paid the applicable supplement. We do not accept bookings that are conditional upon any special request being met. Adding requests after booking may incur an administration charge.

#### 5. Prices and Surcharges

(a) We take all appropriate steps to ensure the prices and other information appearing in our brochures and on our website and uploaded to our reservations system is correct to the best of our knowledge. However, changes may have been made since publication or uploading and errors unfortunately sometimes occur. You will usually be given the correct, up to date price at the time of booking. In the event that the price for your holiday as advised by us or any of our agents or which is available through our website is incorrect at the time of booking, we reserve the right to correct this up to 3 working days after your booking has been confirmed. In this rare situation, you will be given the opportunity to book at the correct price or, if you do not wish to do so, we will cancel the booking and provide you with a full refund of the amount you have paid us but will have no further liability.

(b) Prices stated are general indications of the likely price. But they can vary. The price you are given at the time of booking is the price to be paid.

(c) We also reserve the right to increase the price of confirmed holidays solely to allow for increases which are a direct consequence of changes in:

-the price of the carriage of passengers resulting from the cost of fuel or other power sources; or

- the level of taxes or fees chargeable for services applicable to the holiday imposed by third parties not directly involved in the performance of your holiday. including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports;
- the exchange rates relevant to the package. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements. You will be charged for the amount over and above that

However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of

(i) accepting the price increase and paying the requested

(ii) accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price); or

(iii) cancelling your confirmed booking and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements which do not form part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice.

Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you less an administration fee of £35. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy.

#### 6. Alterations by You & Transfer of Booking

(a) A fee of £35 per booking for a minor change (e.g. cancellation of car hire) or £35 per person for a major change (e.g. name change, change of accommodation or change of dates to earlier or later in the season) to cover administration costs will be charged for each amendment requested more than eight weeks before departure to a confirmed booking. Amendments involving 'bought-in' flights (i.e. not on regular Sunvil/GIC charter flights) will attract a higher charge from the airline which will be quoted for on request. Holidays can only be transferred to another resort area within the same country within the same year. Any alteration requested within eight weeks of

departure will be treated as a cancellation of the original holiday (attracting cancellation charges) and a new holiday

(b) Transfer of Booking:

If any member of your party is prevented from travelling that person may transfer their place to another person acceptable to us provided that: (i) the transfer is requested in writing at least 7 days before departure; (ii) the request is accompanied by any tickets or vouchers already received from us, full details of the person who will take over the booking, any balance due for the booking and the appropriate administration fee which will be £35 per name-change, plus all charges of whatever nature levied by our suppliers arising out of the transfer. You should be aware that some suppliers, particularly airlines, may charge a 100% cancellation fee and the cost of a new ticket; and (iii) the person taking over the booking agrees. to be bound by these Booking Conditions. You and the transferee remain jointly and severally liable for payment of all sums. If you are unable to find a replacement. cancellation charges as set out in clause 7 will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

#### 7. Cancellation by You

(a) Should you wish to cancel your confirmed holiday, this must be done in writing to us. A written notification must be received by us by recorded or registered mail. No cancellation will be effective until such written notice is received by us. Notification by email is accepted. Cancellation by email will be effective once written acknowledgment of receipt has been issued by us. You will be liable to pay the following cancellation charges:

	3	
Period before departure	Cancellation charge as a % of total	
	total invoiced cost*	
56 days or more	Deposit payment	
55-43 days	30%	
42-29 days	40%	
28-22 days	60%	
21-15 days	80%	
14 days or less	100%	

(b) \*Important Note: We reserve our right to pass on to you any cancellation charges imposed by our suppliers which are in excess of the cancellation charges set out above. In particular, any "bought-in flight element" (i.e. that you are booked on non-standard Sunvil/GIC flights, scheduled or chartered, for which a higher deposit is required) will be charged at 100% cancellation fees for the flight. (c) Insurance premiums and amendment charges are nonrefundable.

(d) Should one or more members of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase. (e) If the deposit paid is more than the percentage cancellation charge applied within 56 days then the higher amount will be charged.

(f)Where possible, we will deduct the cancellation charge(s) from any monies you have already paid to us. Note: Certain arrangements cannot be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.





Compensation

per fare paying

passenger

(g) Cancellation by You due to Unavoidable & Extraordinary Circumstances

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any additional compensation. Please note that your right to cancel in these circumstances will only apply where the Foreign and Commonwealth Office advises against travel to your destination or its immediate vicinity. For the purposes of this clause, "unavoidable and extraordinary circumstances" means warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination

This clause 7 outlines the rights you have if you wish to cancel your booking. Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (Directive 2011/83/FI).

#### 8. Alterations and Cancellation by Us

(a) As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your confirmed booking and we reserve the right to do so at any time.

- (b) If we make a significant change or cancel the holiday after the booking has been confirmed but before
- departure, you will have the choice of:
  (i) accepting the cancellation or alteration;
- (ii) taking another available holiday with us (if it is more expensive you must pay the difference, but if it is cheaper we will make an appropriate refund); or
- (iii) (in the case of a major alteration) cancelling the holiday and receiving a full refund of all monies paid.
  (b) A significant change is:
- (i) A change of UK departure airport except between:
- I. The London airports: Gatwick, Heathrow, Luton, Stansted, London City and Southend
- II. The South Coast airports: Southampton, Bournemouth and Exeter
- III. The South Western airports: Cardiff and Bristol IV. The Midlands airports: Birmingham, East Midlands and Doncaster Sheffield
- V. The Northern airports: Liverpool, Manchester and Leeds Bradford
- VI. The North Eastern airports: Newcastle and Teesside
  VII. The Scottish airports: Edinburgh, Glasgow, Prestwick
  and Aberdeen: or
- (ii) a change of accommodation area if this results in materially different facilities and/or anticipated experience, or a change to lower grade accommodation for a substantial part of the holiday. (Substantial means 25% or more of the nights spent in-country.)
- (iii) A change of outward departure time or overall length of your arrangements by more than 12 hours.
- (c) If you decide to cancel because of a significant change or if we cancel a holiday for any reason other than Force Majeure (please refer to clause 9) or Low Bookings (please refer to clause 8(d) below), we will pay compensation as follows:

#### Period before scheduled departure when significant alteration or cancellation is notified

 is notified

 56 days or more
 Nil

 55 – 29 days
 £20

 28 – 14 days
 £30

 Less than 14 days
 £40

Please note that compensation payments relating to a child place for which you have paid a child price are half the amounts shown (up to half the child price paid). There are no compensation payments payable to those travelling on "free child places", "free group places" or infants.

(d) Low Bookings is where an insufficient number of people have booked the arrangements to make their operation financially viable in the advertised form. We will never cancel a holiday because of Low Bookings less than 42 days before departure.

- (e) If there is a minor alteration, we will try to notify you, although we are not obliged to do so, nor are we liable to pay compensation
- (f) If we become unable to provide a significant proportion of a holiday after it has commenced, we will, where possible, make suitable alternative arrangements for you at no extra charge to you or, alternatively, arrange for you to be returned to your point of departure and to receive a pro-rata refund for any ground arrangements not received. In addition, if appropriate, we will pay you compensation an amount which is reasonable taking into account all the circumstances. Compensation will not be considered appropriate, for example, in cases where a major alteration has to be made as a result of Force Majeure or Low Bookings.

## 9. Force Majeure – Circumstances Beyond our Control

Except where we say differently elsewhere in these conditions, we cannot pay any compensation, reimburse expenses, or cover losses for any amount or otherwise accept responsibility if, as a result of circumstances beyond our control, we have to change your holiday after booking, or we, or our suppliers, cannot supply your holiday, as we, or they, had agreed, or you suffer any loss or damage of any description. When we refer to circumstances beyond our control, we mean any event that we, or the supplier in question, could not foresee or avoid, even after taking all reasonable care. Such circumstances will usually include, but are not limited to, war, threat of war, airport closures, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination or remain at the travel destination, change to Foreign Office advice to advise against travel to destination and significant building work ongoing outside of your accommodation (such as resort development). Brexit Implications: please note that certain travel arrangements may be affected as a result of the United Kingdom's decision to leave the European Union. This could include the loss of certain flight routes, access to certain ports and airports and changes to the visa requirements of British citizens travelling to, within or through the EU. Please rest assured that this is something we will continue to monitor and will advise our customers as soon as possible if we become aware of any confirmed bookings that will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as Force Majeure, and whilst we will endeavour to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

#### 10. Overbooking

In the very rare event of overbooking accommodation of which we are not aware before you depart, you will be offered alternative accommodation on arrival, which accommodation will be of a comparable standard if available. If the location and/or facilities of the alternative accommodation can reasonably be considered inferior to that originally booked, we will compensate you by paying you the difference in price, if any, between the two properties plus compensation of up to 5% of the original holiday price.

#### 11. Accurate Descriptions

We make every effort to ensure that all resorts and accommodation offered in this brochure or website are described as accurately as possible and that all price indications are correct. Changes, however, can occur and we reserve the right to make changes, in which case you will be informed, of any price change and any material descriptive change, at the time of booking or on your subsequent Holiday Confirmation Invoice. You should bear in mind that certain facilities, particularly sports, entertainment and excursions, are subject to demand at any given time. It would not, for instance, be reasonable to expect an excursion to run unless there is demand which makes its operation economically viable. If a hotel is equipped with centrally controlled air-conditioning, the period and time of functioning of the system is at the discretion of the hotel management.

#### 12. Accommodation

- (a) Accommodation which forms part of your booking may only be used by the persons named on the booking form. Subletting is not permitted
- (b) You must observe the rules, if any, relating to the accommodation.
- (c) You must vacate the accommodation in most areas by 10 am on the day of departure. There may be some exceptions and these will be advised locally by our representative, agent or accommodation provider. Checkin is normally available from 4 pm onwards subject to hotel management discretion.

#### 13. Conduct, Injury and Damage

(a) You shall behave properly throughout your holiday and, in particular, must not do or permit to be done anything which might lead to damage to any property, injury to any person, or vitiation of any contract of insurance.

(b) You will use, occupy and enjoy the accommodation provided as part of your holiday with due care and in a proper manner without allowing the accommodation to become unreasonably soiled. No items, fixtures or fittings shall be removed from the accommodation or left outside at any time.

- (c) You will be responsible for the cost of repairing or replacing any lost, broken or damaged items, including lost keys
- (d) You will treat and speak to our employees and representatives in a reasonable and civil manner.

#### 14. Travel Delays and Flights

(a) Flight times are provided by airlines and are subject to change owing to matters such as air traffic control restrictions, weather conditions and technical problems. Flight timings are therefore estimates only and cannot be quaranteed. As between you and any individual airlines, the airline's standard conditions of carriage will apply. These may limit or exclude liability in accordance with relevant international Conventions. Copies of these Conventions are available from us on request.

(b) If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact the airline or other transport supplier concerned impredicted.

(c) Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at www.caa.co.uk/passengers. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with

(d) We cannot accept liability for any delay which is due to any of the reasons set out in clause 9 of these Booking Conditions (which includes the behaviour of any passenger(s) or for any passenger who, for example, fails to check in or board on time). A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. However, you may be entitled to claim under the flight delay section of your travel insurance policy.

(e) We have no control over how much leg room (seat pitch) airlines allow on their aircraft. No guarantee can be given as to a particular seat configuration on board as aircraft types vary. However, these seat pitches are standard throughout the airline industry and comply with current Ovil Aviation Authority quidelines.

(f) This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

#### 15. Suppliers' Conditions

Our third party suppliers have their own booking conditions and conditions of carriage, and you will be bound by these, so far as the relevant supplier is concerned. Our suppliers' conditions will also apply to your contract with us, and in the event of any conflict between the suppliers' conditions and our conditions, the suppliers' conditions will prevail, save to the extent that any term in the suppliers' conditions is deemed to be invalid or unenforceable, in which event our conditions will prevail. Some of our suppliers' conditions may limit or exclude liability on the part of the relevant supplier, and, by virtue of their application to your contract with us, may also limit or exclude our liability to you, and they are often subject to international conventions. You can get copies of the relevant conditions if you ask us.

#### 16. Our Liability

(1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser"





under the Package Travel and Linked Travel Arrangements Regulations 2018 as set out below and as such, we are responsible for the proper provision of all travel services included in your package, as set out in your confirmation invoice. Subject to these Booking Conditions, if we or our suppliers negligently perform or arrange those services, and we don't remedy or resolve your complaint within a reasonable period of time, and this has affected the enjoyment of your package holiday you may be entitled to an appropriate price reduction or compensation or both. You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. The level of any such price reduction or compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us. (2) We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:-(a) the act(s) and/or omission(s) of the person(s) affected; (b) the act(s) and/or omission(s) of a third party unconnected with the provision of the travel services included in your holiday package and which were

unavoidable and extraordinary; or (c) Force Majeure (as defined in clause 9.) (3) We limit the amount of compensation we may have to pay you if we are found liable under this clause: (a) loss of and/or damage to any luggage or personal possessions and money: The maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are required to have adequate insurance in place to cover any losses of this kind.

(b) Claims not falling under (a) above and which don't involve injury, illness or death: The maximum amount we will have to pay you in respect of these claims is up to three times the total price of the package holiday. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking. (c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel: (i) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these

international conventions and those 'Conditions of

Carriage'. You acknowledge that all of the terms and

conditions contained in those 'Conditions of Carriage' form

part of your contract with us, as well as with the transport

company and that those 'Conditions of Carriage' shall be

(ii) In any circumstances in which a carrier is liable to you

deemed to be included by reference into this contract.

by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.

(iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

(4) It is a condition of our acceptance of liability under this clause that you notify any claim to ourselves and our supplier(s) strictly in accordance with the complaints procedure set out in these conditions.

(5) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably

(6) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any husiness

(7) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you. (8) Where it is impossible for you to return to your departure point as per the agreed return date of your package, due to "unavoidable and extraordinary circumstances", we shall provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the 3 night cap does not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs at least 48 hours before the start of your holiday. For the purposes of this clause, "unavoidable and extraordinary circumstances" mean warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely back to your departure point.

#### 17. Excursions Booked

Locally, we do not operate our own excursions. Any excursions booked locally at destination do not form part of the package you have booked with us, whether reserved through our local agent or representative. Sunvil/GIC acts solely as an agent for any such excursions and takes no responsibility or accepts any liability for their correct performance. Your contract will be with the operator of the excursion or tour and not with us.

#### 18. Complaints

All complaints must be made at the time of occurrence to the supplier of the facility or service concerned, to give an opportunity to rectify the cause of the complaint. If unresolved, then you should swiftly call us directly. (If out of UK office hours, then use the relevant emergency mobile numbers supplied in your final travel pack.) Failure to do so will result in your legal rights being reduced or even extinguished. Any claims whatsoever

against us must be submitted in writing to us in the UK within 6 months of your return.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Disputes arising out of, or in connection with, this contract which cannot be amicably settled, may (if you wish) be referred to ABTA's independent dispute resolution service. Please see clause 23 for more details. You can access the European Commission Online Dispute Resolution (ODR) platform at http://ec.europa.eu/consumers/odr/. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

#### 19. Consumer Protection

We provide financial security for the flight-inclusive holidays and flights. We do this by way of our ATOL (Air Travel Organiser's Licence) granted by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 OYR. UK, telephone 0333 103 6350, email: claims@caa.co.uk . Our ATOL number is ATOL 808. The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to customers who book and pay in the United Kingdom.

We will provide you with the services you have bought (or a suitable alternative). In some cases, where we are not able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding under your contract to that alternative ATOL holder. However, you also agree that in some cases it will be impossible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

When you buy an ATOL protected flight or flight inclusive holiday you will receive an ATOL certificate. This certificate alongside your confirmation invoice lists the flight, accommodation, car hire and other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. See ww.caa.co.uk/ATOLCertificate. For further information, visit the ATOL website at www.atol.org.uk.

We provide full financial protection for our package holidays which don't include flights as well as accommodation only bookings, by way of a bond held by ABTA Ltd. The Travel Association 30 Park Street London SE1 9EQ www.abta.co.uk.

#### 20. Data Protection

(a) Please be assured that we have measures in place to protect personal data provided during the booking process. This information will only be passed on to the relevant suppliers of the travel arrangements forming your holiday. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies. (b) If you travel outside the European Economic Area ("EEA"), controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we will be unable to provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please see our privacy policy for further details.

#### 21. Governing Law and Jurisdiction

These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of England and Wales only. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you live in those places and if you wish to do so.

#### 22. Prompt Assistance

If, whilst you are on holiday, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangements or other such assistance you require. Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and vou should make a claim directly to them. Subject to the other terms of these Booking Conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

#### 23 ARTA

We are a Member of ABTA, membership number V6218 and 71398. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.







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Our CAA Licence no. is ATOL 808

Member of the Association of Independent Tour Operators – AITO

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